

Carbonite Code 1.1.0

Welcome to the Carbonite Code Release Notes. Please read this document to find important information on areas of Carbonite Code that may not be covered in the user documentation.

v1.1.0 (November 2024)

What's New

- VS-490 — Manual audio delays on each fader.

Bugs Addressed

- VS-506 — Fix menu issues when too many NDI streams where on the network.
- VS-513 — Fix Split Key.
- VS-515 — Do not show unsupported devices.
- VS-519 — Properly handle NDI sources that skip frames when there is no motion.
- VS-522 — Fix timing errors when output frame drops.
- VS-525 — Fix stretched/zoomed in media wipes in some cases.
- VS-527 — Include more sources in TSL 3.1 and 5.0.
- VS-528 — Fix background shown on the left when DVE is at 100%.
- VS-529, VS-533, VS-537, VS-543 — Various UI bugs.

v1.0.1 (Aug 2024)

What's New

- No new features were added for this version of software.

Bugs Addressed

- GR-2658 — Fixed crashes caused by some Windows regional Settings.
- GR-2610 — Fixed UI error showing SDI rather than NDI.

v1.0.0 BETA (July 2024)

What's New

- Initial BETA release.

Bugs Addressed

- No bugs were addressed for this version of software.

Getting Help

- Our 24-hour hotline service provides access to technical expertise around the clock. After-sales service and technical support is provided directly by Ross Video personnel.
- During business hours (Eastern Standard Time), technical support personnel are available by telephone.



CARBONITE CODE

- After hours and on weekends, emergency technical support is available. A telephone-answering device will provide the names and phone numbers of technical support and field service personnel who are on call. These people are available to react to any problem and to do whatever is necessary to ensure customer satisfaction. For serious issue which need urgent attention and tracking, please ensure you are given a ticket number and refer to this in future communications.
 - **Technical Support: (+1) 613-652-4886**
 - **After Hours Emergency: (+1) 613-349-0006**

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