

RELEASE NOTES

NRG-FR1

NRG-FR1-LCP

NRG-FR2

NRG-FR2-LCP

ROSS

NRG RELEASE NOTES

Welcome to the NRG Release Notes. Please read this document to find important information on areas of the NRG routers that may not be covered in the user documentation.

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VERSION HISTORY

VERSION 7.3.0 (0F59AB5B) 06/22/26

EQUIPMENT

- NRG-FR1, NRG-FR1-LCP
- NRG-FR2, NRG-FR2-LCP

FEATURES & ENHANCEMENTS

- Added Network Time Protocol (NTP) server configuration for time synchronization.
- Added a DP port override option for unsupported display formats.
- Added RossTalk dynamic alias support to enable sharing equipment across multiple productions using different names and labels.

VERSION 7.2.0 (4b5a7348) 04/21/26

EQUIPMENT

- NRG-FR1, NRG-FR1-LCP
- NRG-FR2, NRG-FR2-LCP

FEATURES & ENHANCEMENTS

- The NRG router can now be controlled by an Ultracore-BCS.
- Routers now allows the bypass of video signals that it does not recognize (such as DCI 2K and DCI 4K). These signals will be routed but not processed.

VERSION 7.1.0 (51b4f7d6) 12/12/25

EQUIPMENT

- NRG-FR1, NRG-FR1-LCP
- NRG-FR2, NRG-FR2-LCP

FEATURES & ENHANCEMENTS

Introduces NRG, a range of utility compact routers that deliver reliable SDI solutions for customers who want robust, affordable technology.

- Delivers dense SDI routing in a space-efficient design.
- Supports high-bandwidth video with 12G SDI support across all inputs and outputs.
- Models available in two sizes, 16x16 and 32x34, and with an optional integrated Local Control Panel (LCP).

- Easy integration into existing Ross workflows and/or third-party control.
- Monitor your SDI sources with an optional licensable integrated quad-split multiviewer head.

GETTING HELP

- Our 24-hour hotline service provides access to technical expertise around the clock. After-sales service and technical support is provided directly by Ross Video personnel.
- During business hours (Eastern Standard Time), technical support personnel are available by telephone.
- After hours and on weekends, emergency technical support is available. A telephone-answering device will provide the names and phone numbers of technical support and field service personnel who are on call. These people are available to react to any problem and to do whatever is necessary to ensure customer satisfaction. For serious issue which need urgent attention and tracking, please ensure you are given a ticket number and refer to this in future communications.
 - **Technical Support: (+1) 613-652-4886**
 - **After Hours Emergency: (+1) 613-349-0006**