

Ultra Mosaic 2.0.2

Welcome to the Ultra Mosaic Release Notes. Please read this document to find important information on areas of Ultra Mosaic that may not be covered in the user documentation.

v2.0.2 (March 2024)

What's New

- No new features were added for this version of software.

Bugs Addressed

- CR-4437 — Media-Store alphas will now load automatically in UHDTV1 to the even channel of an odd Media-Store.
- CR-4593 — Ejecting a Media-Store channel will now clear the channel.
- CR-4811 — Certain broken outputs formats in UHD are in correct format instead of 1080p.
- CR-4649 — Video input was incorrectly lists as Still.
- CR-4626 — MiniME™ Key transparency controls now work properly.
- CR-4525 — Splicer origin will now detect pixel/screen changes.

v2.0.0 (December 2023)

What's New

- **Mosaic**
 - Mosaic is available on Ultra hardware in HD and UHD modes.
- **DVE Updates**
 - Pixel Accurate — allows use of pixel coordinates and sizes through DashBoard on DVEs.
 - Aspect Ratio — aspect ratio can be locked in for DVEs for controlling X and Y dimensions in relation to each other.
 - Origin Position — DVEs can now be positioned in relation to an anchor point of origin.
 - DVE Channels — 18 in HD and 8 in UHDTV1.
- **Splicer (New)**
 - A pixel-perfect video stitching solution with hard edges, capable of sizing and positioning videos with pixel positions and coordinates.
 - Splicer Resources — 10 in HD and 6 in UHD.
- **Canvas**
 - Canvas key positions are now globally set in relation to the Canvas.
 - Canvases can now be configured to specify the anchor point globally so that keys can be positioned in respect to this origin.
 - Canvas Resources — 5 in HD and 2 in UHDTV1.



Bugs Addressed

- No bugs were addressed for this version of software.

Getting Help

- Our 24-hour hotline service provides access to technical expertise around the clock. After-sales service and technical support is provided directly by Ross Video personnel.
- During business hours (Eastern Standard Time), technical support personnel are available by telephone.
- After hours and on weekends, emergency technical support is available. A telephone-answering device will provide the names and phone numbers of technical support and field service personnel who are on call. These people are available to react to any problem and to do whatever is necessary to ensure customer satisfaction. For serious issue which need urgent attention and tracking, please ensure you are given a ticket number and refer to this in future communications.
 - **Technical Support: (+1) 613-652-4886**
 - **After Hours Emergency: (+1) 613-349-0006**