

# FCM-6800 and FCD-6800 Series

CWDM Multiplexers, CWDM De-Multiplexers  
User Manual



# Thank You for Choosing Ross

You've made a great choice. We expect you will be very happy with your purchase of Ross Technology.

Our mission is to:

1. Provide a Superior Customer Experience
  - offer the best product quality and support
2. Make Cool Practical Technology
  - develop great products that customers love

Ross has become well known for the Ross Video Code of Ethics. It guides our interactions and empowers our employees. I hope you enjoy reading it below.

If anything at all with your Ross experience does not live up to your expectations be sure to reach out to us at [solutions@rossvideo.com](mailto:solutions@rossvideo.com).



David Ross  
CEO, Ross Video  
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## Ross Video Code of Ethics

Any company is the sum total of the people that make things happen. At Ross, our employees are a special group. Our employees truly care about doing a great job and delivering a high quality customer experience every day. This code of ethics hangs on the wall of all Ross Video locations to guide our behavior:

1. We will always act in our customers' best interest.
2. We will do our best to understand our customers' requirements.
3. We will not ship crap.
4. We will be great to work with.
5. We will do something extra for our customers, as an apology, when something big goes wrong and it's our fault.
6. We will keep our promises.
7. We will treat the competition with respect.
8. We will cooperate with and help other friendly companies.
9. We will go above and beyond in times of crisis. *If there's no one to authorize the required action in times of company or customer crisis - do what you know in your heart is right. (You may rent helicopters if necessary.)*

# FCM-6800 and FCD-6800 Series · User Manual

- Ross Part Number: 6844DR-004-03
- Release Date: January 29, 2018.

The information contained in this Guide is subject to change without notice or obligation.

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## Patents

Patent numbers US 7,034,886; US 7,508,455; US 7,602,446; US 7,802,802 B2; US 7,834,886; US 7,914,332; US 8,307,284; US 8,407,374 B2; US 8,499,019 B2; US 8,519,949 B2; US 8,743,292 B2; GB 2,419,119 B; GB 2,447,380 B; and other patents pending.

## Notice

The material in this manual is furnished for informational use only. It is subject to change without notice and should not be construed as commitment by Ross Video Limited. Ross Video Limited assumes no responsibility or liability for errors or inaccuracies that may appear in this manual.

## Safety Notices

Refer to the “**Important Regulatory and Safety Notices**” document that accompanied your product.

## Statement of Compliance

This product has been determined to be compliant with the applicable standards, regulations, and directives for the countries where the product is marketed.

Compliance documentation, such as certification or Declaration of Compliance for the product is available upon request by contacting [techsupport@rossvideo.com](mailto:techsupport@rossvideo.com). Please include the product; model number identifiers and serial number and country that compliance information is needed in request.

## EMC Notices

### US FCC Part 15

This equipment has been tested and found to comply with the limits for a class A Digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a Commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio

communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

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**Notice** — *Changes or modifications to this equipment not expressly approved by Ross Video Ltd. could void the user's authority to operate this equipment.*

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#### Canada

This Class “A” digital apparatus complies with Canadian ICES-003 and part 15 of the FCC Rules.

Cet appareil numérique de la classe “A” est conforme a la norme NMB-003 du Canada.

#### European Union

This equipment is in compliance with the essential requirements and other relevant provisions established under regulation (EC) No 765/2008 and Decision No 768/2008/EC referred to as the “New Legislative Framework”.



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**Warning** — *This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.*

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#### Australia/New Zealand

This equipment is in compliance with the provisions established under the Radiocommunications Act 1992 and Radiocommunications Labeling (Electromagnetic Compatibility) Notice 2008.

#### Korea

This equipment is in compliance with the provisions established under the Radio Waves Act.

Class A equipment (Broadcasting and communications service for business use)

This device is a business-use (Class A) EMC-compliant device. The seller and user are advised to be aware of this fact. This device is intended for use in areas outside home.

Type of Equipment	User's Guide
A급 기기 (업무용 방송통신기자재)	이 기기는 업무용(A급) 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다.
Class A Equipment (Industrial Broadcasting & Communication Equipment)	This equipment is <b>Industrial (Class A) electromagnetic wave suitability equipment</b> and seller or user should take notice of it, and this equipment is to be used in the places except for home.

#### International

This equipment has been tested under the requirements of CISPR 22:2008 or CISPR 32:2015 and found to comply with the limits for a Class A Digital device.

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**Notice** — *This is a Class A product. In domestic environments, this product may cause radio interference, in which case the user may have to take adequate measures.*

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## Maintenance/User Serviceable Parts

Routine maintenance to this openGear product is not required. This product contains no user serviceable parts. If the module does not appear to be working properly, please contact Technical Support using the numbers listed under the “**Contact Us**” section of this manual. All openGear products are covered by a generous 5-year warranty

and will be repaired without charge for materials or labor within this period. See the “**Warranty and Repair Policy**” section in this manual for details.

## Environmental Information

The equipment may contain hazardous substances that could impact health and the environment.

To avoid the potential release of those substances into the environment and to diminish the need for the extraction of natural resources, Ross Video encourages you to use the appropriate take-back systems. These systems will reuse or recycle most of the materials from your end-of-life equipment in an environmentally friendly and health conscious manner.

The crossed-out wheeled bin symbol invites you to use these systems.



If you need more information on the collection, reuse, and recycling systems, please contact your local or regional waste administration. You can also contact Ross Video for more information on the environmental performances of our products.

## Company Address



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# Introduction

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## In This Chapter

This chapter contains the following sections:

- Overview
- FCM-6844 and FCD-6845 Block Diagrams
- FCM-6846 and FCD-6847 Block Diagrams
- FCM-6848 and FCD-6849 Block Diagrams
- Documentation Terms and Conventions

## A Word of Thanks

Congratulations on choosing an openGear FCM-6800 or FCD-6800 series CWDM Multiplexer or CWDM De-Multiplexer. Thank you for joining the group of worldwide satisfied Ross Video customers!

Should you have a question pertaining to the installation or operation of your CWDM Multiplexer or CWDM De-Multiplexer, please contact us at the numbers listed on the back cover of this manual. Our technical support staff is always available for consultation, training, or service.

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## Overview

The FCM-6800 or FCD-6800 series are used with CWDM transmitters to expand your current fiber infrastructure from one wavelength to up to 16 wavelengths on a fiber. All devices operate bi-directional as both a wavelength MUX and DMX.

The FCM-6800 or FCD-6800 series are passive products that fit into a DFR-8321 series frame while drawing no power. The cards cannot be detected by DashBoard or SNMP as there is nothing to control or monitor.

There are six types of filters:

- **FCM-6844** — Four channel MUX with an expansion port
- **FCD-6845** — Four channel DMX with an expansion port
- **FCM-6846** — Eight channel MUX, low wavelengths, no expansion port
- **FCD-6847** — Eight channel DMX, low wavelengths, no expansion port
- **FCM-6848** — Eight channel MUX, high wavelengths, with an expansion port
- **FCD-6849** — Eight channel MUX, high wavelengths, with an expansion port

The FCM-6844, FCD-6845, FCM-6848, and FCD-6849 include expansion ports which allow for cascading for filters. This provides the capability to add additional wavelengths to an existing configuration.

The filter wavelengths for each port are as follows:

**Table 1.1 Filter Wavelengths**

Model	Filter Wavelengths
FCM-6844, FCD-6845	1350nm, 1370nm, 1430nm, 1450nm
FCM-6846, FCD-6847	1270nm, 1290nm, 1310nm, 1330nm, 1350nm, 1370nm, 1430nm, 1450nm
FCM-6848, FCD-6849	1470nm, 1490nm, 1510nm, 1530nm, 1550nm, 1570nm, 1590nm, 1610nm

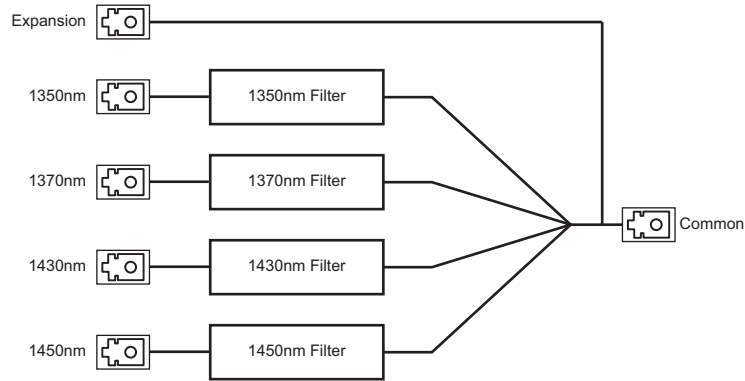
## Features

The following features are standard for the FCM-6800 or FCD-6800 series:

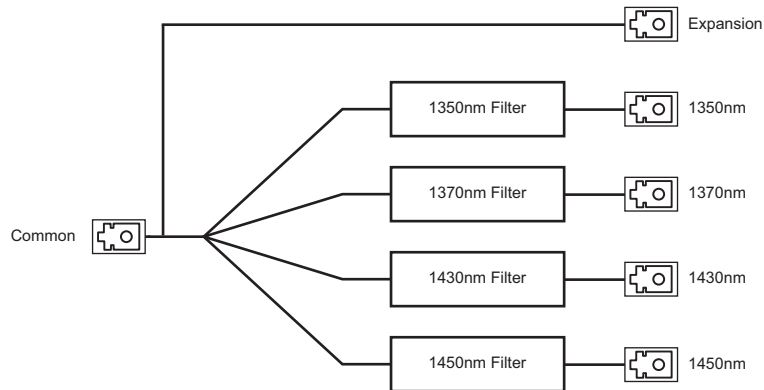
- Supports up to 16 CWDM wavelengths (ITU-T G.694.2)
- Bi-directional operation
- Modular design allows expansion from 4 to 16 wavelengths
- Supports any protocol and bit rate including 3G/HD/SD SDI, ASI, Ethernet
- Fully passive design, requiring no power
- Supports single-mode fiber
- LC/UPC optical connections
- Fits DFR-8321 series and OG3-FR series frames
- Fully compliant with openGear specifications
- 5-year transferable warranty

# FCM-6844 and FCD-6845 Block Diagrams

This section provides functional block diagrams that outline the workflow of the FCM-6844 and FCD-6845.



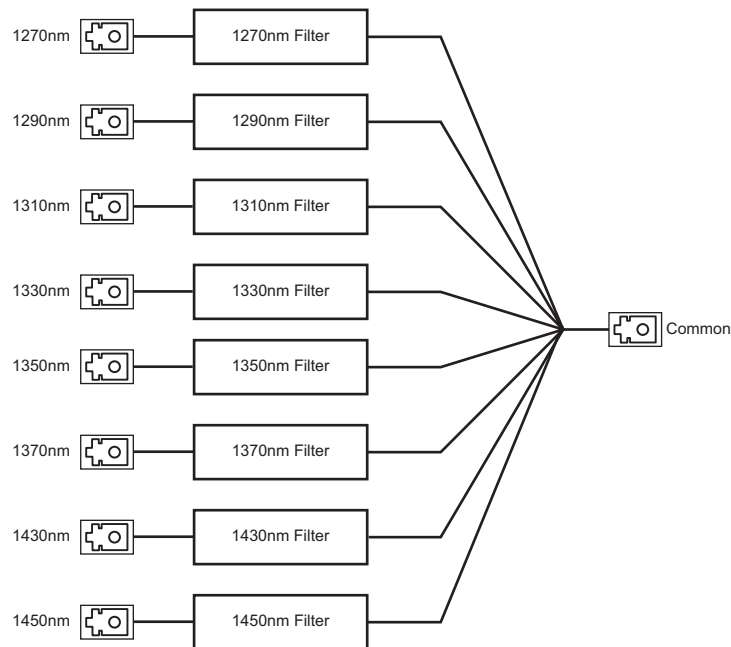
**Figure 1.1** FCM-6844 — Simplified Block Diagram



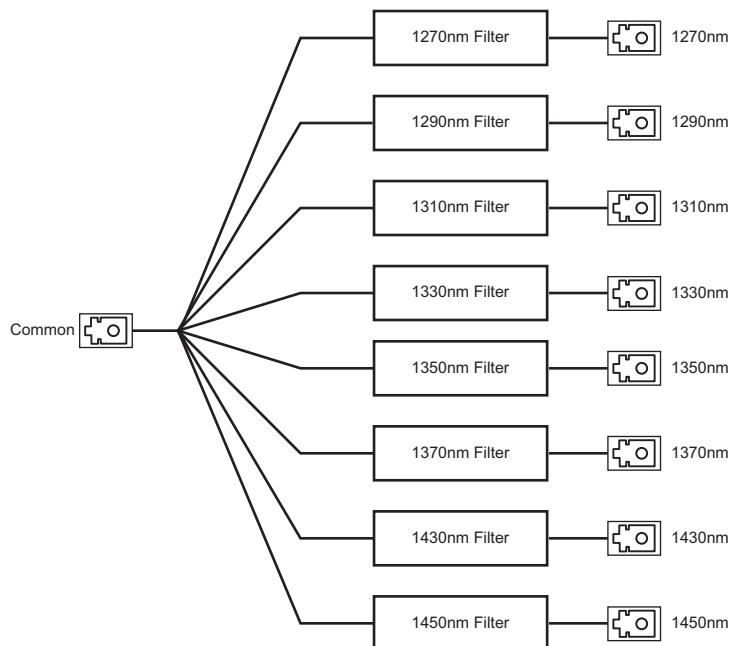
**Figure 1.2** FCD-6845 — Simplified Block Diagram

# FCM-6846 and FCD-6847 Block Diagrams

This section provides functional block diagrams that outline the workflow of the FCM-6846 and FCD-6847.



**Figure 1.3** FCM-6846 — Simplified Block Diagram



**Figure 1.4** FCD-6847 — Simplified Block Diagram

# FCM-6848 and FCD-6849 Block Diagrams

This section provides functional block diagrams that outline the workflow of the FCM-6848 and FCD-6849.

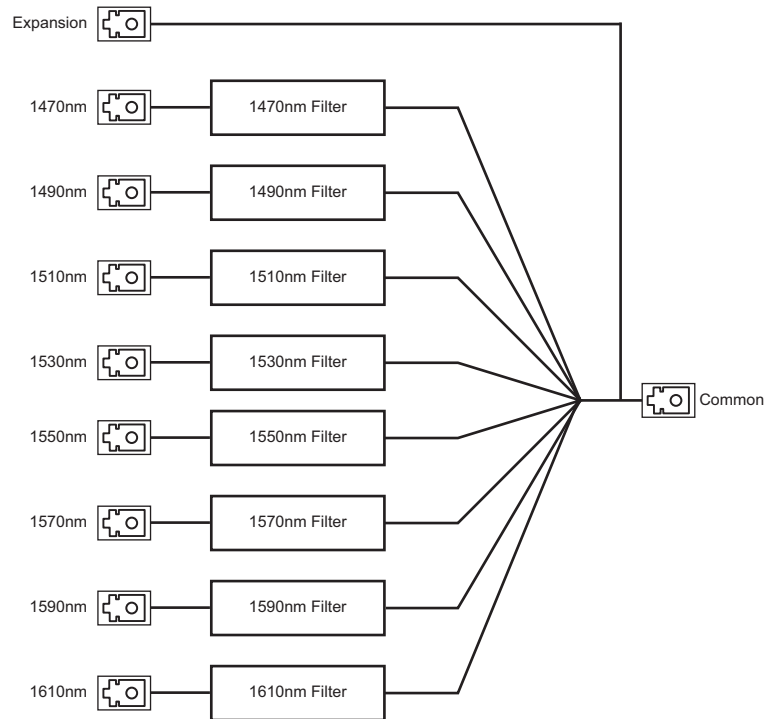


Figure 1.5 FCM-6848 — Simplified Block Diagram

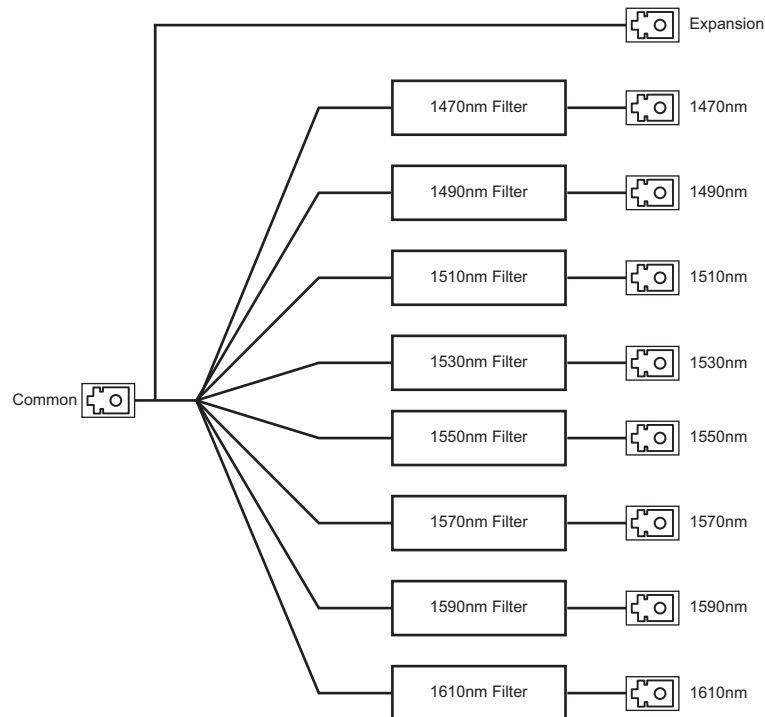


Figure 1.6 FCD-6849 — Simplified Block Diagram

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# Documentation Terms and Conventions

The following terms and conventions are used throughout this manual.

## Terms

The following terms are used:

- “**Board**”, and “**Card**” refer to openGear terminal devices within openGear frames, including all components and switches.
- “**DashBoard**” refers to the DashBoard Control System.
- “**DFR-8321 series frame**” includes all versions of the DFR-8321 series frame and any available options unless otherwise noted.
- “**FCM-6800 series**” refers to the FCM-6844, FCM-6846, and FCM-6848 unless otherwise noted.
- “**FCD-6800 series**” refers to the FCD-6845, FCD-6847, and FCD-6849 unless otherwise noted.
- “**openGear frame**” refers to DFR-8321 series and OG3-FR series frames that house the FCM-6800 or FCD-6800 series card.
- “**Operator**” and “**User**” refer to the person who uses FCM-6800 or FCD-6800 series card.
- “**System**” and “**Video system**” refer to the mix of interconnected production and terminal equipment in your environment.

## Conventions

The following conventions are used:

- The “**Operating Tips**” and “**Note**” boxes are used throughout this manual to provide additional user information.

# Installation

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## In This Chapter

This chapter provides instructions for installing the FCM-6800 or FCD-6800 series into the frame, and cabling details.

The following topics are discussed:

- Before You Begin
- Installing the FCM-6800 or FCD-6800 Series
- Cabling for the FCM-6800 and FCD-6800 Series

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## Before You Begin

Before proceeding with the instructions in this chapter, ensure that your openGear frame is properly installed according to the instructions in its manual.

### Unpacking

Unpack each FCM-6800 or FCD-6800 series you received from the shipping container and ensure that all items are included. If any items are missing or damaged, contact your sales representative or Ross Video directly.

### Working with Fiber Optic Connectors

Keep the following in mind when working with fiber optic connectors:

- Every time you are required to insert a connector into a device or mating sleeve, you must clean the connector. All exposed surfaces of the ceramic ferrule must be clean. Follow your facility practices of cleaning fiber optic connectors.
- Connectors must always be inserted into a device or have a dust cap on.
- A poor optical connection is often similar to a poor electrical connection. Try removing the connector, cleaning, and re-inserting the connector. A bad connection can result in experiencing instability of signal, high loss, or a noisy signal.



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# Installing the FCM-6800 or FCD-6800 Series

This section outlines how to install a rear module, and then the FCM-6800 or FCD-6800 in an openGear frame.



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**Note** — *Do not install the FCM-6800 or the FCD-6800 series cards in a DFR-8310 series frame or in a DFR-8320 series frame.*

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## Rear Modules for the FCM-6800 Series

Ensure to use the correct rear module when installing a FCM-6800 series card. Note that the rear modules are included as part of the FCM-6800.

- **FCM-6844** — Use the **6800AR-001** Full Rear Module.
- **FCM-6846** — Use the **6800AR-002** Full Rear Module.
- **FCM-6848** — Use the **6800AR-002** Full Rear Module.

## Rear Modules for the FCD-6800 Series

Ensure to use the correct rear module when installing a FCD-6800 series card. Note that the rear modules are included as part of the FCD-6800.

- **FCD-6845** — Use the **6800AR-001** Full Rear Module.
- **FCD-6847** — Use the **6800AR-002** Full Rear Module.
- **FCD-6849** — Use the **6800AR-002** Full Rear Module.

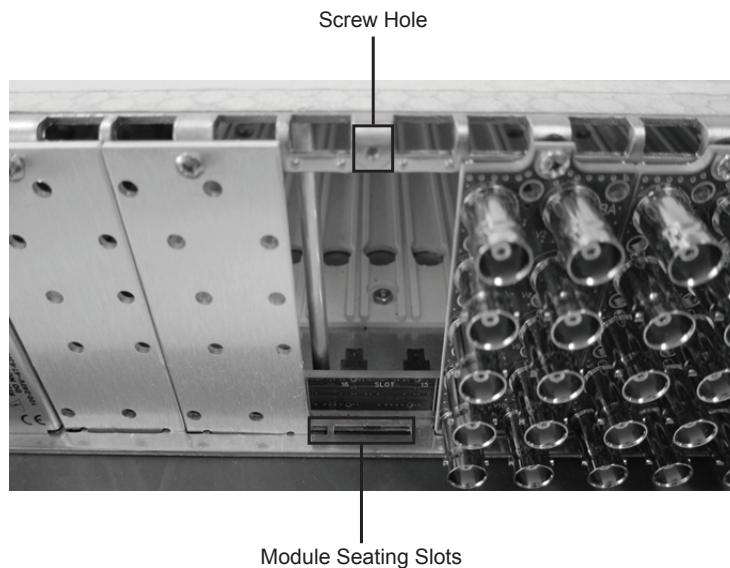
## Installing a Rear Module

An installed FCM-6800 or FCD-6800 blocks the card slots in the frame so that the modules are not damaged if a user attempts to slide a card into the slot occupied by the FCM-6800 or FCD-6800.

If the rear module is already installed, proceed to the section “**Installing the FCM-6800 or FCD-6800 Series**” on page 2-4.

### To install a Rear Module in your openGear frame

1. Locate the card frame slots on the rear of the frame you wish to install the rear module for.
2. Remove the Blank Plate from the slot you have chosen for the FCM-6800 or FCD-6800 installation.



**Figure 2.1** Rear Module Installation in an OG3-FR Series Frame (Card not shown)

3. Install the bottom of the rear module in the Module Seating Slot at the base of the frame's back plane.
4. Align the top hole of the rear module with the screw on the top-edge of the frame back-plane.
5. Using a Phillips screwdriver and the supplied screw, fasten the rear module to the back plane of the frame. Do not over tighten.
6. Ensure proper frame cooling and ventilation by having all rear frame slots covered with rear modules or Blank Plates.

## Installing the FCM-6800 or FCD-6800 Series

All the components are enclosed in a metal box that fits into the frame card guides. The FCM-6800 or FCD-6800 series latch to the rear module to prevent accidental removal when the fiber optic cables are installed. This section outlines how to install a FCM-6800 or FCD-6800 series in an openGear frame.




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**Caution** — *Never attempt to look down the barrel of a connected fiber or device transmitting an optical signal. The transmitted light is not in the visible spectrum and may cause permanent eye damage. Turn off all laser sources before disconnecting devices.*

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### To install a FCM-6800 or FCD-6800 in an openGear frame

1. Open the frame door.
2. Insert the FCM-6800 or FCD-6800 from the front of the frame until you hear a click from the latch on the rear module.
3. Ensure that the latch is locked by gently pulling the FCM-6800 or FCD-6800 towards you.
4. Verify whether your **Rear Module Label** is self-adhesive by checking the back of the label for a thin wax sheet. You will need to remove this wax sheet before applying the label in order that the label can be affixed to the rear module surface.
5. Affix the supplied **Rear Module Label** to the BNC area of the Rear Module.

6. Remove the dust cap(s) from the LC fiber optic port connectors on the unit end as needed when attaching the fiber cable(s).
  - Before handling fiber optic components, refer to the *Important Regulatory and Safety Notices* document that shipped with your card.
7. Ensure that the exposed surface of the ceramic ferrules of the connectors is clean. Refer to the section “**Working with Fiber Optic Connectors**” on page 2-2 for cleaning tips.
8. Cable your rear module as outlined in the section “**Cabling for the FCM-6800 and FCD-6800 Series**” on page 2-6.

### **To remove the FCM-6800 or FCD-6800 Series from the frame**

1. Remove all the fiber optic cables from the rear of the frame.
2. Open the frame door.
3. Disengage the FCM-6800 or FCD-6800 from the rear module as follows:
  - From the back of the frame, squeeze the latch on the top of the rear module.
  - Push on the LC connectors to disengage the card from the rear module.
4. Remove the FCM-6800 or FCD-6800 from the front of the frame.
5. Close the frame door.

# Cabling for the FCM-6800 and FCD-6800 Series

This section provides information for connecting cables to the installed FCM-6800 or FCD-6800 series Rear Modules on the openGear frame. Connect the input and output cables according to the following sections.

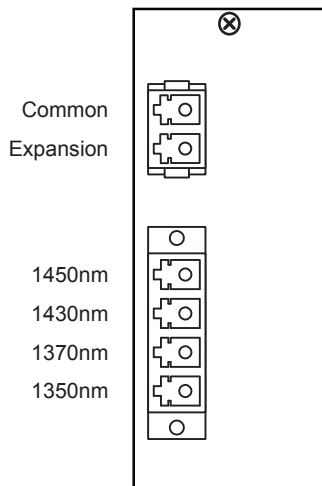


**Notice** — Every time you are required to insert a connector into a device or mating sleeve, you must clean the connector. All exposed surfaces of the ceramic ferrule must be clean. Follow your facility practices of cleaning fiber optic connectors.

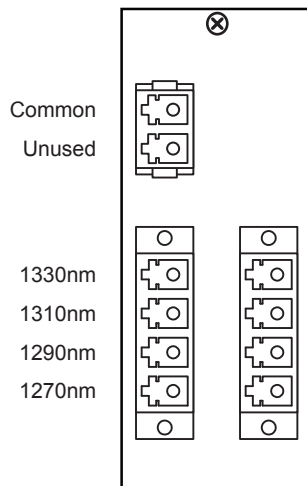
Connectors must always be inserted into a device or have a dust cap on.

## Cabling Overview

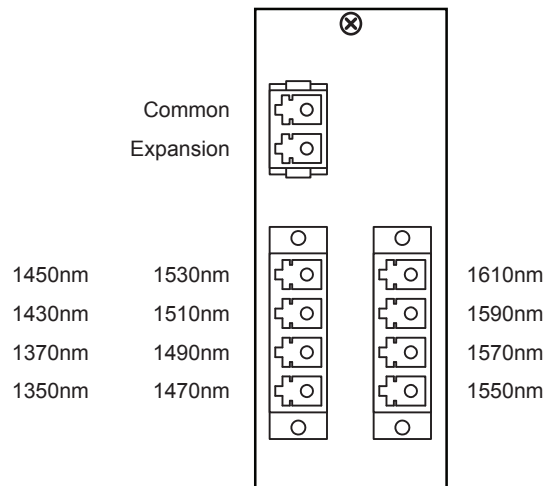
The following diagrams provide cabling overviews for the FCM-6800 or FCD-6800 series.



**Figure 2.2** Cable Connections for the FCM-6844 and FCD-6845



**Figure 2.3** Cable Connections for the FCM-6846 and FCD-6847



**Figure 2.4** Cable Connections for the FCM-6848 and FCD-6849

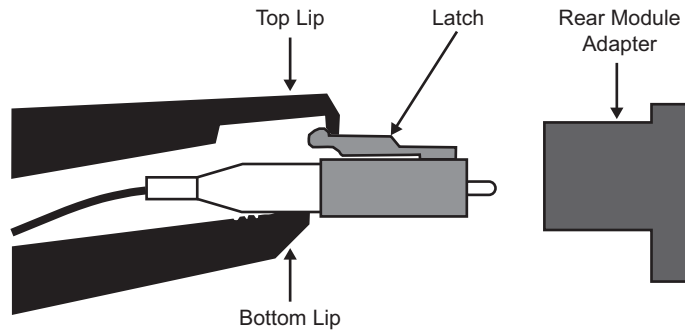
## Installing and Removing Fiber Optic Cables

The limited space between connectors and the accumulated fiber optic cables around the rear modules makes it difficult to gain access to individual connectors. Ross Video supplies an Optic Cable Tool to assist in the installing and removal of individual fiber optic LC connectors. The Optic Cable Tool can be used with single-latch, dual-latch, and duplex-latch connectors.

This section provides general instructions for using the Optic Cable Tool to install and remove fiber optic cables from an openGear frame.

### To install a fiber optic cable

1. Ensure the dust caps are removed from the cable connectors and the rear module adapter.
2. Position the bottom lip of the Optic Cable Tool on the connector boot, ensuring that the top lip makes contact just behind the notch at the end of the latch. (**Figure 2.5**)



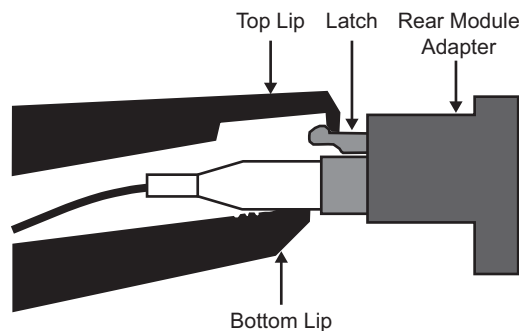
**Figure 2.5** Positioning the Optic Cable Tool — Single-Latch Connector

3. Gently squeeze the handles of the Optic Cable Tool to compress the latch.



**Caution** — Do not apply excess pressure when installing or removing the connector. Doing so may damage the latch, the connector, or both.

4. Insert the connector into the rear module adapter by gently pushing the connector as far forward, towards the rear module adapter, as possible.
5. Release the latch.
6. Re-position the Optic Cable Tool so that top lip sits behind the latch. (**Figure 2.6**)

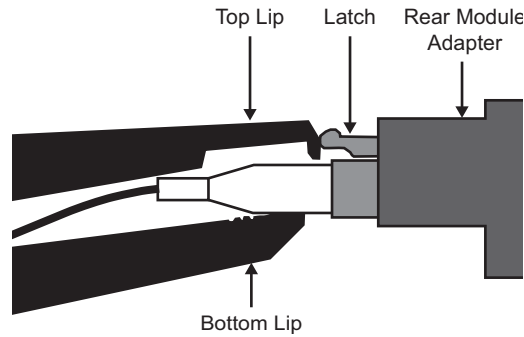


**Figure 2.6** Re-positioning the Optic Cable Tool — Single-Latch Connector

7. Gently push the connector to lock the connector into the rear module adapter.

## To remove a fiber optic cable

1. Position the bottom lip of the Optic Cable Tool on the connector boot, ensuring that the top lip makes contact just behind the notch at the end of the latch. (**Figure 2.7**)



**Figure 2.7** Positioning the Optic Cable Tool — Single-Latch Connector

2. Gently squeeze the handles of the Optic Cable Tool to compress the latch.



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**Caution** — *Do not apply excess pressure when installing or removing the connector. Doing so may damage the latch, the connector, or both.*

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3. Remove the connector from the rear module adapter by slowly pulling the Optic Cable Tool towards you.

# Operation

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## In This Chapter

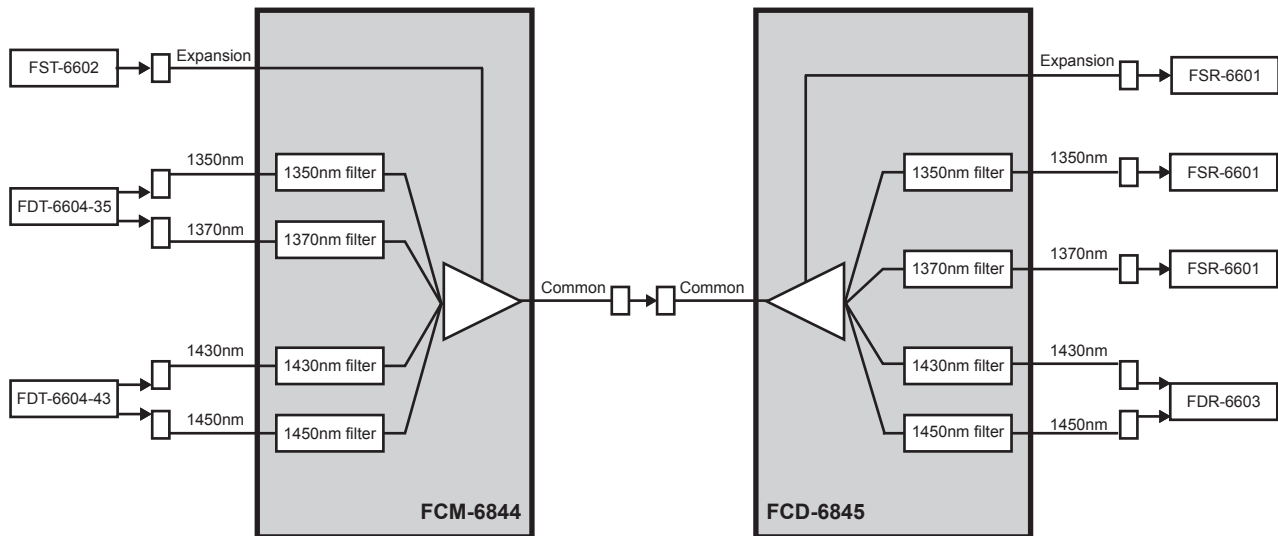
This chapter provides a general overview of the possible configurations available for the FCM-6800 or FCD-6800 series when used in conjunction with other Ross Video openGear Fiber cards. Note that this is a brief summary and other configurations are possible.

The following topics are discussed:

- Five-Channel CWDM Link
- Eight-Channel CWDM Link
- Nine-Channel CWDM Link
- Thirteen-Channel CWDM Link
- Sixteen-Channel CWDM Link
- Multiple Channels of Bi-directional Links

# Five-Channel CWDM Link

If you have an existing non-CWDM transmitter or none at all, you can use one FCM-6844, one FCD-6845, and the appropriate number of transmitters and receivers to build a five-channel CWDM link. The fifth channel uses a standard, non-CWDM FP laser.



**Figure 3.1** Workflow Diagram — Five-Channel CWDM Link

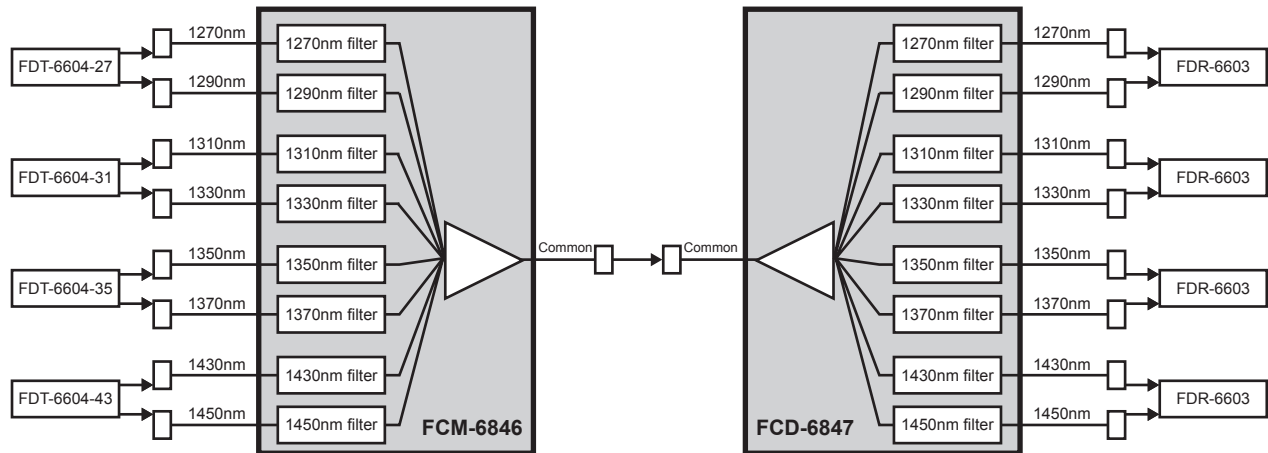


**Note** — The optical power of the standard FST-6602 may be 7dB lower in this configuration. This may affect the link budget.



# Eight-Channel CWDM Link

You can use one FCM-6846, one FCD-6847, and the appropriate number of transmitters and receivers to build an eight-channel CWDM link.



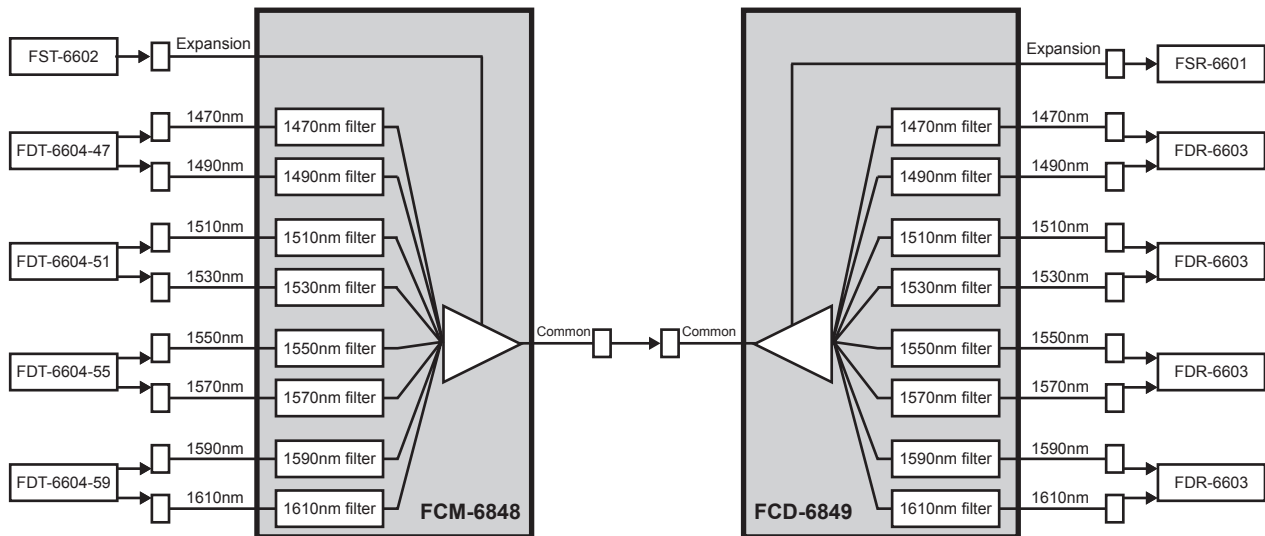
**Figure 3.2** Workflow Diagram — Eight-Channel CWDM Link



**Note** — It is not recommended to use the standard FDT-6604 for the 1310nm wavelength in this configuration as it may interfere with the adjacent channels.

# Nine-Channel CWDM Link

If you have an existing non-CWDM transmitter or none at all, you can use one FCM-6848, one FCD-6849, and the appropriate number of transmitters and receivers to build a nine-channel CWDM link. Note that the ninth channel uses a standard, non-CWDM FP laser.



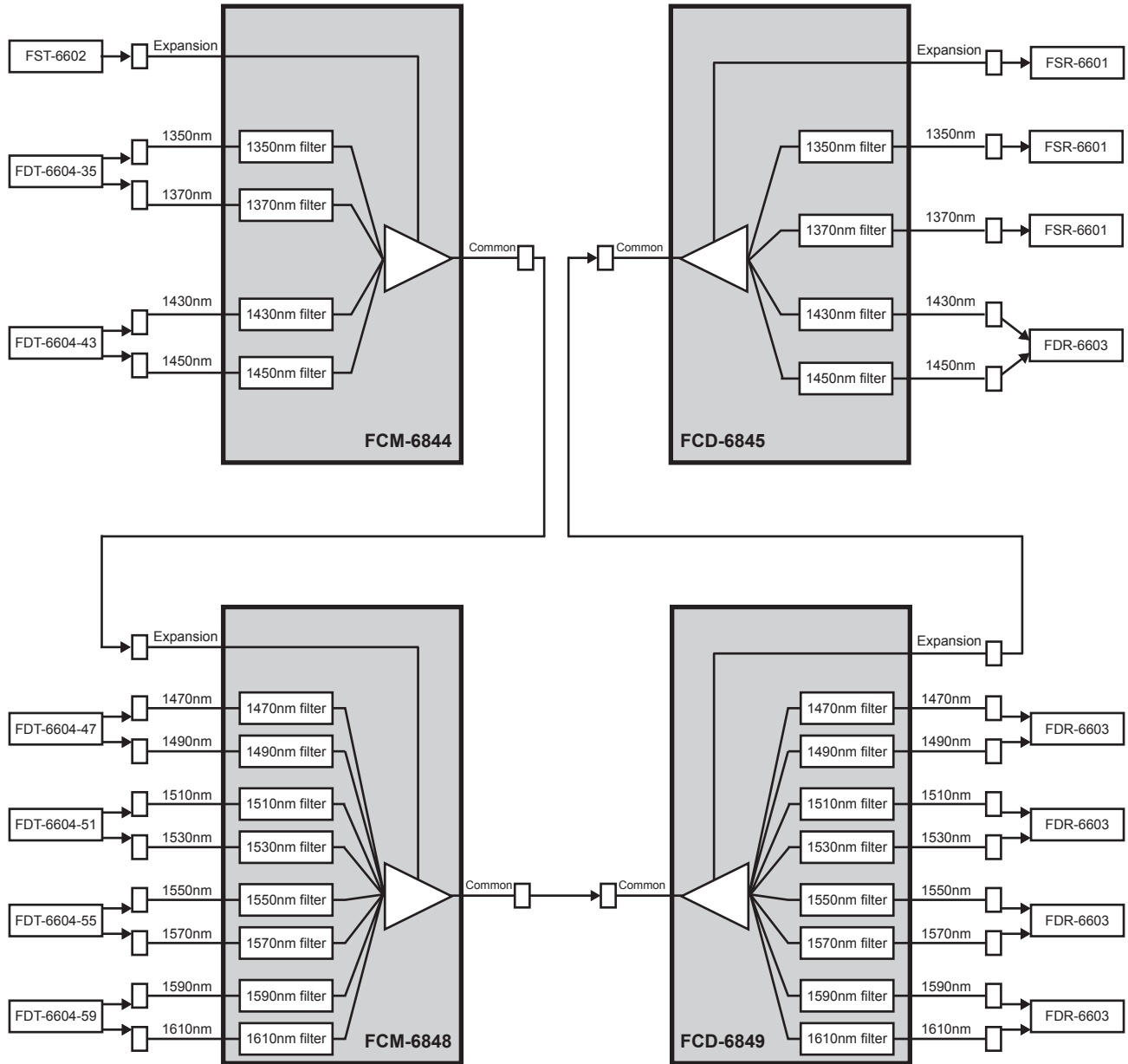
**Figure 3.3** Workflow Diagram — Nine-Channel CWDM Link



**Note** — The optical power of the standard FST-6602 may be 7dB lower in this configuration. This may affect the link budget.

# Thirteen-Channel CWDM Link

If you have an existing non-CWDM transmitter or none at all, you can use one FCM-6844, one FCD-6845, one FCM-6848, one FCD-6849, and the appropriate number of transmitters and receivers to build a thirteen-channel CWDM link. Note that the thirteenth channel uses a standard, non-CWDM FP laser.



**Figure 3.4** Workflow Diagram — Thirteen-Channel CWDM Link



**Note** — The optical power of the standard FST-6602 may be 7dB lower in this configuration. This may affect the link budget.

# Sixteen-Channel CWDM Link

You can use one FCM-6846, one FCD-6847, one FCM-6848, one FCD-6849 module, and the appropriate number of transmitters and receivers to build a sixteen-channel CWDM link.

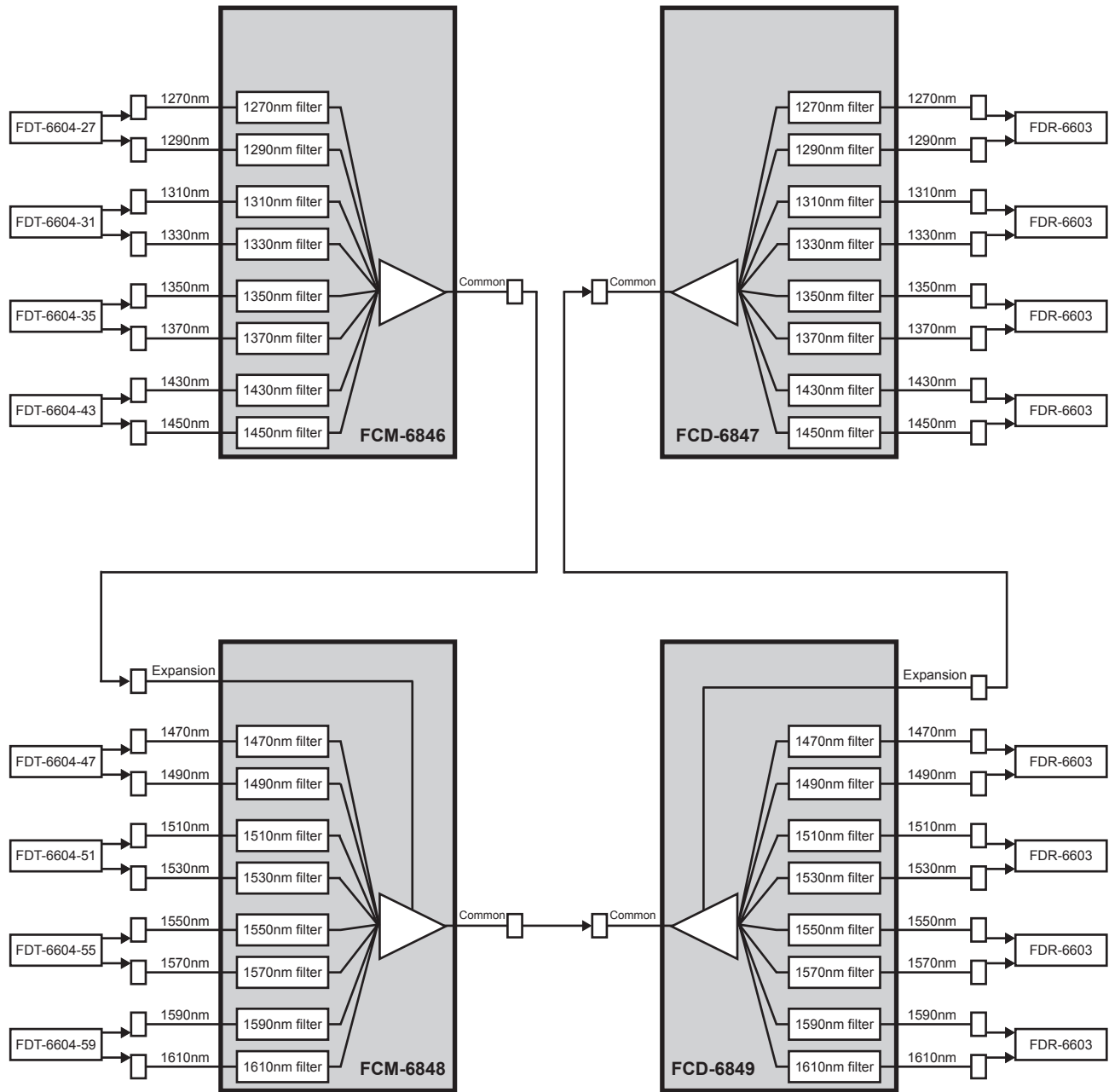


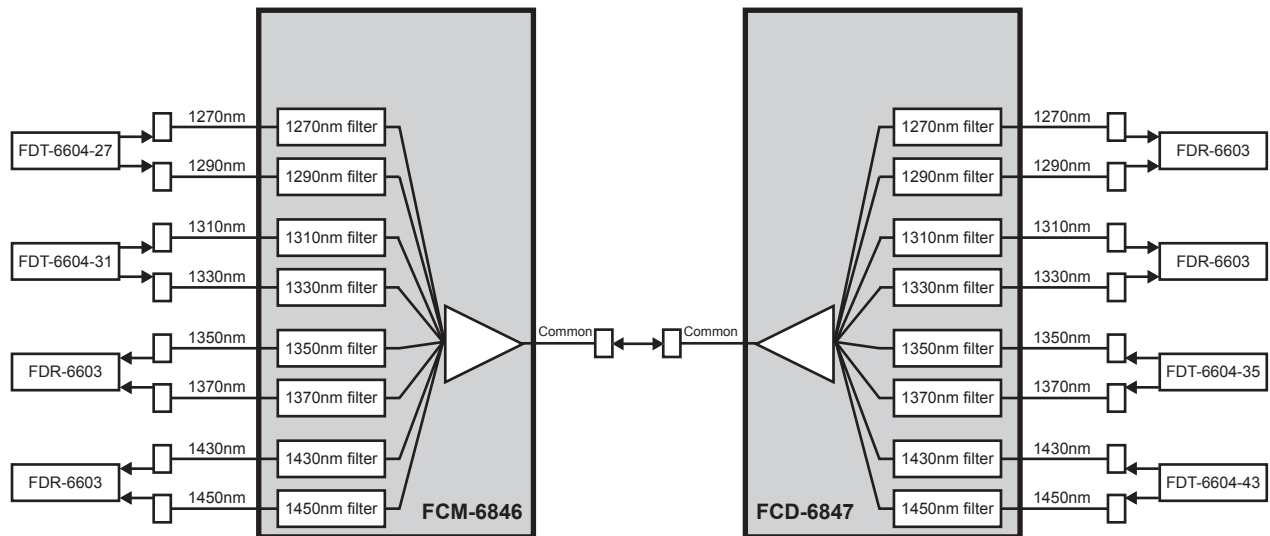
Figure 3.5 Workflow Diagram — Sixteen-Channel CWDM Link



**Note** — It is not recommended to use the standard FDT-6604 for the 1310nm wavelength in this configuration as it may interfere with the adjacent channels.

# Multiple Channels of Bi-directional Links

Multiple channels of bi-directional links can be achieved by selecting the appropriate combination of products. **Figure 3.6** illustrates an eight-channel, four in each direction configuration.



**Figure 3.6** Workflow Diagram — Eight-Channel Bi-directional CWDM Link



**Note** — It is not recommended to use the standard FDT-6604 for the 1310nm wavelength in this configuration as it may interfere with the adjacent channels.



# Specifications

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## In This Chapter

This chapter includes the technical specifications for the FCM-6800 and FCD-6800 series. Note that specifications are subject to change without notice.

The following topics are discussed:

- Technical Specifications

# Technical Specifications

This section provides the technical specifications for the FCM-6800 and FCD-6800.

**Table 4.1 FCM-6800 and FCD-6800 Series Technical Specifications**

Category	Parameter	Specification
Optical	Filter Wavelengths (for each port)	<b>FCM-6844, FCD-6845:</b> 1350nm, 1370nm, 1430nm, 1450nm
		<b>FCM-6846, FCD-6847:</b> 1270nm, 1290nm, 1310nm, 1330nm, 1350nm, 1370nm, 1430nm, 1450nm
		<b>FCM-6848, FCD-6849:</b> 1470nm, 1490nm, 1510nm, 1530nm, 1550nm, 1570nm, 1590nm, 1610nm
	Maximum Insertion Loss	<b>FCM-6844, FCD-6845<sup>a</sup>:</b> 2dB channel, 2dB expansion port
		<b>FCM-6846, FCD-6847<sup>b</sup>:</b> 3.1dB channel
		<b>FCM-6848, FCD-6849<sup>c</sup>:</b> 3.1dB channel, 3dB expansion port
	Adjacent Channel Isolation	minimum 30dB
	Non-adjacent Channel Isolation	minimum 40dB
	Channel Spacing	20nm
	Passband Ripple	0.3dB
	Channel Passband	+/- 6.5nm
	Return Loss	minimum 50dB
Number of slots required per unit	2	
Connector Type	Single Mode, LC/UPC	

- a. When used as a pair, the FCM-6844 and FCD-6845 have a maximum of 2.9dB combined insertion loss, excluding the expansion port.
- b. When used as a pair, the FCM-6846 and FCD-6847 have a maximum of 4.1dB combined insertion loss.
- c. When used as a pair, the FCM-6848 and FCD-6849 have a maximum of 4.1dB combined insertion loss, excluding the expansion port.



# Service Information

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## In This Chapter

This chapter contains the following sections:

- Troubleshooting Checklist
- Warranty and Repair Policy

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# Troubleshooting Checklist

Routine maintenance to this openGear product is not required. In the event of problems with your FCM-6800 or FCD-6800 series, the following basic troubleshooting checklist may help identify the source of the problem. If the frame still does not appear to be working properly after checking all possible causes, please contact your openGear products distributor, or the Technical Support department at the numbers listed under the “**Contact Us**” section.

1. **Visual Review** — Performing a quick visual check may reveal many problems, such as connectors not properly seated or loose cables. Check the card, the frame, and any associated peripheral equipment for signs of trouble.
2. **Clean Fiber Interfaces** — Ensure the fiber interfaces are clean with a Fiber Inspection Scope. Clean the interfaces if necessary.
3. **Verify Inputs and Outputs** — Verify the power and wavelengths of the inputs and outputs using a Wavelength Power Meter.

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## Warranty and Repair Policy

The FCM-6800 or FCD-6800 series is warranted to be free of any defect with respect to performance, quality, reliability, and workmanship for a period of FIVE (5) years from the date of shipment from our factory. In the event that your FCM-6800 or FCD-6800 series proves to be defective in any way during this warranty period, Ross Video Limited reserves the right to repair or replace this piece of equipment with a unit of equal or superior performance characteristics.

Should you find that the FCM-6800 or FCD-6800 series has failed after your warranty period has expired, we will repair your defective product should suitable replacement components be available. You, the owner, will bear any labor and/or part costs incurred in the repair or refurbishment of said equipment beyond the FIVE (5) year warranty period.

In no event shall Ross Video Limited be liable for direct, indirect, special, incidental, or consequential damages (including loss of profits) incurred by the use of this product. Implied warranties are expressly limited to the duration of this warranty.

This FCM-6800 and FCD-6800 User Manual provides all pertinent information for the safe installation and operation of your openGear Product. Ross Video policy dictates that all repairs to the FCM-6800 or FCD-6800 series are to be conducted only by an authorized Ross Video Limited factory representative. Therefore, any unauthorized attempt to repair this product, by anyone other than an authorized Ross Video Limited factory representative, will automatically void the warranty. Please contact Ross Video Technical Support for more information.

### In Case of Problems

Should any problem arise with your FCM-6800 or FCD-6800 series, please contact the Ross Video Technical Support Department. (Contact information is supplied at the end of this publication.)

A Return Material Authorization number (RMA) will be issued to you, as well as specific shipping instructions, should you wish our factory to repair your FCM-6800 or FCD-6800 series. If required, a temporary replacement frame will be made available at a nominal charge. Any shipping costs incurred will be the responsibility of you, the customer. All products shipped to you from Ross Video Limited will be shipped collect.

The Ross Video Technical Support Department will continue to provide advice on any product manufactured by Ross Video Limited, beyond the warranty period without charge, for the life of the equipment.

# Contact Us

Contact our friendly and professional support representatives for the following:

- Name and address of your local dealer
- Product information and pricing
- Technical support
- Upcoming trade show information

## Technical Support

Telephone: +1 613 • 652 • 4886  
After Hours Emergency: +1 613 • 349 • 0006  
Email: [techsupport@rossvideo.com](mailto:techsupport@rossvideo.com)

## General Information

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Website: <http://www.rossvideo.com>

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