1. Remove the frame from the rack and place it upside-down on a clean, static free surface.

2. Remove the 10 screws securing the RAM access door.

3. Identify the 4GB DDR3 SODIMM module that needs to be replaced.
   - SODIMM 1 – CPU
   - SODIMM 2 – DDR_1
   - SODIMM 3 – DDR_0

4. Remove the SODIMM module.

5. Install the new 4GB DDR3 SODIMM module.

6. Replace the RAM access door and re-install the frame.

A RAM test should be performed on the switcher to ensure that the new RAM is working properly.