

End of Production (EOP) Announcement

Carbonite Black Series



To: Customers, Business Partners

From: Product Management - Production Switchers

Effective **April 1st, 2023**, Ross Video has moved **Carbonite Black, Carbonite Black Plus, Carbonite Black Plus 12G, Mosaic, and UltrachromeHR** to End of Production status.

Q: Will service and support be affected?

A: As per Ross Video’s policy, we will provide service for 7 years from the end of production date. After 7 years, we will make the very best effort to address service-level issues. And as always, our customers enjoy free Technical Support via phone or email throughout the life of their product.

Q: What are the models affected?

A: The chart below shows the affected models and EOP dates.

EOP Date	Part Number	Product Name
April 1 st , 2023	CBF-236	Carbonite Black
April 1 st , 2023	CBF-236PLUS	Carbonite Black Plus
April 1 st , 2023	CBF-236PLUS-12G	Carbonite Black Plus 12G
April 1 st , 2023	CBF-MOSAIC	Mosaic
April 1 st , 2023	CBF-UltrachrHR	UltrachromeHR

Q: Are there replacements?

A: Customers can consider the compact, powerful and affordable [Carbonite Ultra](#). With 24 inputs and 14 outputs, Carbonite Ultra packs big switcher power and performance into a compact, 1RU chassis.

For larger productions that require more inputs and outputs, [Carbonite Ultra 60](#) provides up to 60 inputs and 25 outputs. And in its 36-input configuration, Carbonite Ultra 60 is the direct replacement for Carbonite Black and Carbonite Black Plus.

Carbonite Ultra 60 is the latest addition to the Carbonite family, and is a new class of production switcher that will meet your production needs now and into the future.

Thank you for your continued support of Ross Video. If you have any questions, please contact your Ross Video's sales representative, or reach out to switchers@rossvideo.com.