Ultra Solo 10.0.1

Welcome to the Ultra Solo Release Notes. Please read this document to find important information on areas of Ultra Solo that may not be covered in the user documentation.

v10.0.1 (Dec 2024)

What's New

- No new features were added for this version of software.

Bugs Addressed

- No bugs were addressed for this version of software.

v10.0.0 (Oct 2024)

What's New

- Ultra Solo comes in two versions: All-in-One (CU-SOLO) and Frame only (CUF-112).
- Both versions come with 12 video inputs, 5 video outputs, and support both HD and UHDTV1 resolutions.
- The switcher has two modes, HD and UHD. Both modes provide 1 ME with 6 keyers each, and 2 MiniME™ with 22 keyers each.
- 2D DVEs are available: 4 for HD and 2 for UHDTV1.
- HD Clip Player is available in both HD and UHDTV1 modes (upscaling for UHDTV1).
- TouchDrive Panels are fully supported.

Bugs Addressed

- No bugs were addressed for this version of software.

Getting Help

- Our 24-hour hotline service provides access to technical expertise around the clock. After-sales service and technical support is provided directly by Ross Video personnel.
- During business hours (Eastern Standard Time), technical support personnel are available by telephone.
- After hours and on weekends, emergency technical support is available. A telephone-answering device will provide the names and phone numbers of technical support and field service personnel who are on call. These people are available to react to any problem and to do whatever is necessary to ensure customer satisfaction. For serious issue which need urgent attention and tracking, please ensure you are given a ticket number and refer to this in future communications.
  - **Technical Support: (+1) 613-652-4886**
  - **After Hours Emergency: (+1) 613-349-0006**

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