Carbonite Code 1.3.0

Welcome to the Carbonite Code Release Notes. Please read this document to find important information on areas of Carbonite Code that may not be covered in the user documentation.

v1.3.0 (September 2025)

What's New

- VS-0720 — Added MotionText feature, allowing users to add editable text to video output.

Bugs Addressed

- VS-1398 — Audio now works when using NDI HX video.
- VS-1384 — A newly loaded MediaWipe will no longer glitch when being run.
- VS-1382 — Loading a media item will no longer cause other Media-Store channels to glitch.

v1.2.4 (July 2025)

What's New

- No new features were added for this version of software.

Bugs Addressed

- VS-1121 — Media Wipes are no longer "zoomed in".
- VS-1109 — Fixed an issue where restarting Carbonite Code services would sometimes fail and require a file to be manually deleted.
- VS-1108 — NDI® SHQ decode is now more robust.
- VS-797 — After restarting Carbonite Code a previously loaded media item will now get reloaded at the correct resolution.
- VS-436 — Added a DashBoard page to make it easy for customers to collect all the logs (Carbonite, Carbonite Core, Windows®, Services) and the working set on the Carbonite Code.

v1.2.2 (March 2025)

What's New

- No new features were added for this version of software.

Bugs Addressed

- VS-940 — The unsupported Add Trial License has been removed from the Licensing Tool.
- VS-794 — Support has been added for 4:2:0 video in NDI proxy streams (fixes BirdDog camera issues).
- VS-748 — Fixed an issue with NDI compression decoding that could cause video errors.

ROSS

v1.2.0 (February 2025)

What's New
- VS-553 — Added support for substitution tables
- VS-552, VS-714, VS-732 — Support for NDI HX output

Bugs Addressed
- VS-551 — Optimize NDI HX Decode pipeline
- VS-561 — Fix alpha when routing inputs to outputs.
- VS-656 — Fix MultiViewer display options.
- VS-566, VS-578, VS-706, VS-707, VS-711 — Miscellaneous bug fixes.

v1.1.0 (November 2024)

What's New
- VS-490 — Manual audio delays on each fader.

Bugs Addressed
- VS-506 — Fix menu issues when too many NDI streams where on the network.
- VS-513 — Fix Split Key.
- VS-515 — Do not show unsupported devices.
- VS-519 — Properly handle NDI sources that skip frames when there is no motion.
- VS-522 — Fix timing errors when output frame drops.
- VS-525 — Fix stretched/zoomed in media wipes in some cases.
- VS-527 — Include more sources in TSL 3.1 and 5.0.
- VS-528 — Fix background shown on the left when DVE is at 100%.
- VS-529, VS-533, VS-537, VS-543 — Various UI bugs.

v1.0.1 (August 2024)

What's New
- No new features were added for this version of software.

Bugs Addressed
- GR-2658 — Fixed crashes caused by some Windows regional Settings.
- GR-2610 — Fixed UI error showing SDI rather than NDI.

v1.0.0 BETA (July 2024)

What's New
- Initial BETA release.

Bugs Addressed

- No bugs were addressed for this version of software.

Getting Help

- Our 24-hour hotline service provides access to technical expertise around the clock. After-sales service and technical support is provided directly by Ross Video personnel.
- During business hours (Eastern Standard Time), technical support personnel are available by telephone.
- After hours and on weekends, emergency technical support is available. A telephone-answering device will provide the names and phone numbers of technical support and field service personnel who are on call. These people are available to react to any problem and to do whatever is necessary to ensure customer satisfaction. For serious issue which need urgent attention and tracking, please ensure you are given a ticket number and refer to this in future communications.

  - **Technical Support: (+1) 613-652-4886**
  - **After Hours Emergency: (+1) 613-349-0006**