Upgrading Ross Video Equipment from Windows™ 7 to Windows™ 10

This document explains which Ross Video products use the Windows operating system and whether the upgrade path from Windows 7 to Windows 10 is supported.

New systems ship with the latest supported operating system, so this document does not apply to any new systems. It is only used for upgrades to systems that are already installed and operating.

> **NOTE**: If the user is not purchasing a Windows 10 upgrade through Ross Video they must purchase a valid license themselves through an authorized reseller.

The instructions to perform the upgrade are not included in this document. There are separate Application Notes for each particular system, as there are unique instructions for each to ensure proper configuration.

The following table covers the main product families at Ross Video and whether an upgrade from Windows 7 to Windows 10 is applicable.

Product Line	Upgrade to Windows 10	Notes
XPression	See document 3500DR-540: Upgrading XPression from Windows7 to Windows10	After upgrading from Windows 7 to Windows 10 some driver installations and system configurations need to be performed to ensure XPression continues to operate properly.
Video Servers	See document 4602DR-300: Windows 10 Upgrade	See the reference document for a list of server configurations that support upgrading to Windows 10. After upgrading a supported system from Windows 7 to Windows 10 some driver installations and system configurations need to be performed to ensure the systems continue to operate properly.

Product Line	Upgrade to Windows 10	Notes
Graphite	See XPression	Graphite is based on the XPression Platform. The Windows side of the platform is covered by the XPression App Note and the Switcher side of the platform is not affected because it does not run Windows.
Camera Motion System	Not applicable for: • CamBot MasterPanel • SmartShell 3	CamBot MasterPanel and SmartShell 3 (both now discontinued) still ship on Windows 7; there is no support for migration to Windows 10. For customers using them, the options are: • Stay on Windows 7 • Move to the latest version of SmartShell on Windows 10 • Upgrade to Windows 10 at their own risk (not recommended)
	Procedure to be determined for: • SmartShell 4 (or higher)	SmartShell 4 has previously shipped on Windows 7, but new systems ship with Windows 10. If a customer has a Windows 7 based system, the options are: • Stay on Windows 7 • New install using Windows 10 based system • Upgrade to Windows 10 – procedure still being defined.
DashBoard / LCS	No special handling	DashBoard has previously shipped on Windows 7, but any new systems ship with Windows 10. Users with Windows 7 systems can upgrade to Windows 10 using the instructions provided by Microsoft®. There are no special procedures to follow.
OverDrive		
KVM		
ARVS	No special handling	Only released on Windows 10.
Inception	Not applicable	These products use Windows Server, not Windows Desktop.
Streamline		
Horizon		
Connectivity	Not applicable	These products do not run Windows operating systems. They are, however, managed through DashBoard, which does run on the Windows Operating System. Please refer to the DashBoard entry for further information.
openGear		
openGear OEM		
boxyGear		
softGear		
OEM Dev Soln		
Switchers		
PIERO	Not applicable	Only released on Linux® CentOS™ and MacOS™.