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Our mission is to:

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   - offer the best product quality and support
2. Make Cool Practical Technology
   - develop great products that customers love

Ross has become well known for the Ross Video Code of Ethics. It guides our interactions and empowers our employees. I hope you enjoy reading it below.

If anything at all with your Ross experience does not live up to your expectations be sure to reach out to us at solutions@rossvideo.com.

David Ross
CEO, Ross Video
dross@rossvideo.com

Ross Video Code of Ethics

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1. We will always act in our customers’ best interest.
2. We will do our best to understand our customers’ requirements.
3. We will not ship crap.
4. We will be great to work with.
5. We will do something extra for our customers, as an apology, when something big goes wrong and it's our fault.
6. We will keep our promises.
7. We will treat the competition with respect.
8. We will cooperate with and help other friendly companies.
9. We will go above and beyond in times of crisis. If there’s no one to authorize the required action in times of company or customer crisis - do what you know in your heart is right. (You may rent helicopters if necessary.)
NK-VRC · User Guide

- Ross Part Number: 9807DR-1009-05
- Release Date: December 4, 2017.

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Patents


Notice

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Safety Notices

Refer to the “Important Regulatory and Safety Notices” document that accompanied your product.

Statement of Compliance

This product has been determined to be compliant with the applicable standards, regulations, and directives for the countries where the product is marketed.

Compliance documentation, such as certification or Declaration of Compliance for the product is available upon request by contacting techsupport@rossvideo.com. Please include the product; model number identifiers and serial number and country that compliance information is needed in request.

EMC Notices

US FCC Part 15

This equipment has been tested and found to comply with the limits for a class A Digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a Commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful
interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

**Notice** — Changes or modifications to this equipment not expressly approved by Ross Video Limited could void the user’s authority to operate this equipment.

---

**Canada**
This Class A device complies with Canadian ICES-003 rules.
Cet appareil numerique de la classe “A” est conforme a la norme NMB-003 du Canada.

**European Union**
This equipment is in compliance with the essential requirements and other relevant provisions established under regulation (EC) No 765/2008 and Decision No 768/2008/EC referred to as the “New Legislative Framework”.

**Warning** — This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.

---

**Australia/New Zealand**
This equipment is in compliance with the provisions established under the Radiocommunications Act 1992 and Radiocommunications Labeling (Electromagnetic Compatibility) Notice 2008.

**Korea**
This equipment is in compliance with the provisions established under the Radio Waves Act.
Class A equipment (Broadcasting and communications service for business use).
This device is a business-use (Class A) EMC-compliant device. The seller and user are advised to be aware of this fact. This device is intended for use in areas outside home.

<table>
<thead>
<tr>
<th>Type of Equipment</th>
<th>User’s Guide</th>
</tr>
</thead>
<tbody>
<tr>
<td>A급 기기 (업무용 방송통신기자재)</td>
<td>이 기기는 업무용(A급) 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의하시기 바랍니다. 가정외의 지역에서 사용하는 것을 목적으로 합니다.</td>
</tr>
<tr>
<td>Class A Equipment (Industrial Broadcasting &amp; Communication Equipment)</td>
<td>This equipment is <strong>Industrial (Class A) electromagnetic wave suitability equipment</strong> and seller or user should take notice of it, and this equipment is to be used in the places except for home.</td>
</tr>
</tbody>
</table>

**International**
This equipment has been tested under the requirements of CISPR 22:2008 or CISPR 32:2015 and found to comply with the limits for a Class A Digital device.

**Notice** — This is a **Class A product. In domestic environments, this product may cause radio interference, in which case the user may have to take adequate measures.**

---

**Warranty and Repair Policy**
The product is backed by a comprehensive one-year warranty on all components.
If an item becomes defective within the warranty period Ross will repair or replace the defective item, as determined solely by Ross.
Warranty repairs will be conducted at Ross, with all shipping FOB Ross dock. If repairs are conducted at the customer site, reasonable out-of-pocket charges will apply. At the discretion of Ross, and on a temporary loan basis, plug in circuit boards or other replacement parts may be supplied free of charge while defective items undergo repair. Return packing, shipping, and special handling costs are the responsibility of the customer.

This warranty is void if products are subjected to misuse, neglect, accident, improper installation or application, or unauthorized modification.

In no event shall Ross Video Limited be liable for direct, indirect, special, incidental, or consequential damages (including loss of profit). Implied warranties, including that of merchantability and fitness for a particular purpose, are expressly limited to the duration of this warranty.

This warranty is TRANSFERABLE to subsequent owners, subject to Ross’ notification of change of ownership.

**Extended Warranty**

For customers that require a longer warranty period, Ross offers an extended warranty plan to extend the standard warranty period by one year increments. For more information, contact your regional sales manager.

**Environmental Information**

The equipment may contain hazardous substances that could impact health and the environment.

To avoid the potential release of those substances into the environment and to diminish the need for the extraction of natural resources, Ross Video encourages you to use the appropriate take-back systems. These systems will reuse or recycle most of the materials from your end-of-life equipment in an environmentally friendly and health conscious manner.

The crossed-out wheeled bin symbol invites you to use these systems.

If you need more information on the collection, reuse, and recycling systems, please contact your local or regional waste administration. You can also contact Ross Video for more information on the environmental performances of our products.
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Introduction

This guide is for system administrators, installers, and operators of the Ross Video NK-VRC. It provides instructions on how to connect the NK-VRC to your routing switcher system, how to configure the NK-VRC using DashBoard software, and how to operate it. It assumes that you are experienced with general broadcast concepts, and that you are familiar with the planning requirements for a routing switcher system.

The following chapters are included:

- “Introduction” summarizes the guide and provides important terms, and conventions.
- “Getting Started” provides general information to keep in mind before configuring your NK-VRC within a routing system.
- “Physical Installation” provides instructions for physically installing the NK-VRC.
- “Setting Up the NK-VRC” outlines basic tasks for setting up your NK-VRC.
- “Resource Management Setup Examples” provides an overview of resource management.
- “Operating the NK-VRC” provides general information on monitoring and troubleshooting the NK-VRC.
- “Glossary” provides a definitions of commonly used terms and conventions for this guide.

If you have questions pertaining to the operation of the NK-VRC, contact us at the numbers listed in the section “Contacting Technical Support”. Our technical staff is always available for consultation, training, or service.

Documentation Conventions

Special text formats are used in this guide to identify parts of the user interface, text that a user must enter, or a sequence of menus and sub-menus that must be followed to reach a particular command.

Interface Elements

Bold text is used to identify a user interface element such as a dialog box, menu item, or button. For example:

In the Save As dialog, click OK.

User Entered Text

Courier text is used to identify text that a user must enter. For example:

In the Language box, enter English.

Referenced Guides

Italic text is to identify the titles of referenced guides, manuals, or documents. For example:

For more information, refer to the DashBoard User Guide.

Menu Sequences

Menu arrows are used in procedures to identify a sequence of menu items that you must follow. For example, if a step reads “File > Save As,” you would click the File menu and then click Save As.

Important Instructions

Star icons are used to identify important instructions or features. For example:

An error message displays when an object overlaps a tile or when one tile overlaps another in the workspace.
Contacting Technical Support

At Ross Video, we take pride in the quality of our products, but if problems occur, help is as close as the nearest telephone.

Our 24-hour Hot Line service ensures you have access to technical expertise around the clock. After-sales service and technical support is provided directly by Ross Video personnel. During business hours (Eastern Time), technical support personnel are available by telephone. After hours and on weekends, a direct emergency technical support phone line is available. If the technical support person who is on call does not answer this line immediately, a voice message can be left and the call will be returned shortly. This team of highly trained staff is available to react to any problem and to do whatever is necessary to ensure customer satisfaction.

- **Technical Support:** (+1) 613-652-4886
- **After Hours Emergency:** (+1) 613-349-0006
- **E-mail:** techsupport@rossvideo.com
- **Website:** http://www.rossvideo.com
Getting Started

The NK-VRC Virtual Routing Core provides virtual routing and resource management capability to an NK Series routing switcher system.

Features and Components

The NK-VRC provides the following features:

- virtual routing for a complex NK Series routing switcher system
- up to 1000 virtual source mappings to physical inputs
- up to 1000 virtual destination mappings to physical outputs
- resource management
- four status LEDs for status/error indications
- compact 1 RU design
- software is fully upgradeable using DashBoard.
- slim modular design integrates with NK Series devices via T-Bus using straight CAT5 Ethernet cables

Typical System Equipment

The NK-VRC is used when you require virtual routing or resource management. Using DashBoard, you can map inputs and outputs from routing switchers through to the NK-VRC for control via any remote control panel. These parameters can be saved in a configuration file (.cbd) and sent to an NK-VRC at any time using DashBoard. The SmartPaste function can also be used to quickly duplicate a configuration file or device configuration to another device. Therefore, if an NK-VRC is used in a number of different operating scenarios, the configuration can be changed easily and quickly.

Typical equipment in an NK Series routing switcher system where an NK-VRC would be used includes:

- one or more NK Series routing switchers
- an NK-IPS Network Bridge
- control panels and devices (i.e. RCP-NKM, RCP-NKQ, NK-3RD)
- a PC running DashBoard
- standard source and destination equipment (i.e. cameras, VTRs, servers)
- optionally, one or more external resources (i.e. openGear DA card, GearLite up-converter)

If you are connecting the PC directly to the NK-IPS, use a crossover CAT5 Ethernet cable.

If you are connecting the PC indirectly via an Ethernet switch to the NK-IPS, use a straight-through CAT5 Ethernet cable.

The NK-IPS and PC with DashBoard are only required for setting up the configuration file, then sending this to the device. However, you can use the NK Switchboard feature in DashBoard to control and monitor a routing switcher system.

System Overview

A routing switcher system may use distributed control across the Internet, a LAN, or a VPN. The routing switcher system shown in Figure 2.1 has been simplified. The NK-VRC enables you to map physical inputs and outputs across multiple router levels to a virtual source or destination. For example, in Figure 2.1, Camera 1 provides inputs to the SDI router level and the AES/EBU router level. If you map these two inputs to the same virtual source (call this Camera 1), you can switch both levels with a single switch request. Without virtual routing, this can be
achieved with breakaways, but only if all routers have their inputs and outputs mapped 1:1. This is a simple example of virtual routing. You can build up a complex map of several different physical devices that become one virtual device. When a switch request is made for a virtual device, all the physical devices that are mapped to the virtual device are switched.

Figure 2.1  Layout showing a simplified routing switcher system with an NK-VRC

When changes are made to the configuration of a device, the changes are not activated in the device until the configuration file containing the changes is sent to the device. You can save a configuration file, but it will not be loaded to the device until it is sent to the device. Once a configuration file has been sent to the device, the NK-VRC operates transparently, mapping virtual switch requests from a remote control panel to physical switch requests for the routing switchers.
Resource Management

Resource management is a function of a router control system that enables routing of signals between different router types (such as analog and digital). This is done by using resources to convert from one format to another (such as an analog to digital converter).

Resource management simplifies the operation of a router system by routing signals through a resource from one router to another, without requiring the user to know which source and destination to which the resource is connected. Once configured, the system will be able to automatically find the path between routers. Another application for resource management is when a limited number of tie lines are to be shared between routers. Multiple resources can be managed to enable more than one signal path between routers.
Implementing Your System Plan

An effective routing switcher system requires careful planning. A complex routing switcher system can be easily mapped using an NK-VRC. All that is required is:

- a list of all the source and destination equipment and resources, identified as virtual sources or destinations
- the inputs and outputs that are physically connected to each routing switcher
- the level of each routing switcher

The following process for setting up the NK-VRC is recommended:

![Flow chart for setting up the NK-VRC](image)

**Communication Overview**

The control panels and devices send a virtual switch request message to the NK-VRC. The NK-VRC translates this virtual request to physical requests, then sends these to the routing switchers. The routing switchers recognize the requests, set the crosspoints, then send physical responses to the NK-VRC. The NK-VRC translates these physical responses to virtual responses, then sends these to the control panels and devices.

**Data Storage**

The control panels and devices store information on the menu, destination, level, breakaway, and machine control status. The routing switcher stores the crosspoint status in its internal memory. The NK-VRC stores mapping information that correlates virtual sources and destinations with physical inputs and outputs, and the virtual status.

When the routing switcher system is powered up, the routing switcher restores its crosspoint status. The control panels and devices request the status of the routing switcher via the NK-VRC. The NK-VRC switches the routing switchers to match the stored virtual status, and also sends the virtual status to the control panels and devices.

- Establishing the virtual status may take several minutes, especially if the mapping table has many entries for unassigned crosspoints.
Physical Installation

This chapter provides an overview of the front and rear panel features, and instructions for physically installing the NK-VRC.

Unpacking the Equipment

On receiving your NK-VRC, check the contents against the packing list. Make sure that all equipment itemized on the packing list is present and that there are no signs of damage before you start installing the NK-VRC into your system.

If anything is missing or damaged, contact your Ross Video office immediately to obtain the correct warranty service procedures. This ensures prompt assistance, minimal turnaround time, and avoids any freight issues.

We recommend that the equipment be installed by qualified and experienced personnel, to any relevant standards and approvals.

General

These installation guidelines assume the following:

- The relevant NK Series equipment has been installed into a ventilated rack frame. The relative humidity in the environment of the equipment should be < 70% (non-condensing).
- The routing switcher system has been well planned and designed. Consideration must be given to inputs and outputs across multiple router levels, and typical operating scenarios for breakaways.
- Correct IP addresses have been assigned to the equipment, where required.
- The routing switchers are connected to the appropriate sources and destinations.
- All NK Series equipment connected in the routing switcher system have software v2.00 or later. Software updates are available through Ross Video Technical Support.
- If resource management is to be used, the external resources are installed and operational as per the manufacturer instructions.

The NK-VRC provides phantom power via the T-Bus connector to certain other NK Series devices (NK-GPI, NK-SCP/A, NK-SCP/K2). The NK-VRC does not receive power via the T-Bus connector.

Hardware Overview

This section provides a general overview of the NK-VRC hardware components.

Front Panel Overview

The NK-VRC front panel includes features for monitoring communications.
1. The Heartbeat

The NK-VRC indicates its status using a pulsating front panel LED called the Heartbeat. This is a white LED that softly pulsates to show that the device is operational. It will quickly flicker to show the following events:

- NK switch or status response
- Configuration command addressed to this device
- Third party crosspoint switch command received

2. Reset Button

The reset button will force a hard reset of the device. It is slightly recessed to prevent accidental operation.

3. Communication Activity LEDs

The Communication (Comms) activity LEDs light to report communication activity:

<table>
<thead>
<tr>
<th>LED</th>
<th>Monitors</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Third-Party Rx</td>
<td>Serial data is being received from third-party device.</td>
</tr>
<tr>
<td>B</td>
<td>Third-Party Tx</td>
<td>Serial data is being transmitted to third-party device.</td>
</tr>
<tr>
<td>C</td>
<td>NK Rx</td>
<td>Serial data is being received from NK Control System.</td>
</tr>
<tr>
<td>D</td>
<td>NK Tx</td>
<td>Serial data is being transmitted to NK Control System.</td>
</tr>
</tbody>
</table>

Rear Panel Overview

The NK-VRC rear panel provides two T-BUS ports and a PSU port.

![Figure 3.5 NK-VRC — Rear Panel](image)

1. Power Connector

The supplied power connects here.

2. T-Bus Ports

These are RJ-45 sockets for connecting to the T-Bus. T-Bus is a multi-drop RJ-45 control system supporting collision detection and half-duplex communication. The T-Bus Control System minimizes cable connections between devices, acting as both a reliable means to provide phantom power to devices and as the communications line.

Installing the NK-VRC into a Routing Switcher System

The NK-VRC may be installed anywhere within the routing switcher system using its **T-Bus** connectors on the rear panel.

**To connect the NK-VRC into a routing switcher system**

1. Install the NK-VRC into the rack frame.
2. Fix the NK-VRC in place with appropriate fasteners.
3. Connect a straight CAT5 Ethernet cable between a **T-Bus** connector on the rear panel of the NK-VRC and a **T-Bus** connector on the rear panel of another NK Series device.
Connecting the NK-VRC to a Power Supply

The NK-VRC is powered using the power supply provided. This power supply connects directly to the AC mains supply.

⚠️ Warning — Ensure that the AC mains supply complies with the PSU specification before making the connection.

⚠️ Warning — An earthed neutral mains supply and residual current device is recommended for safe operation.

To connect the NK-VRC to a power supply

1. Connect the power supply provided to the POWER connector on the rear panel of the NK-VRC.
2. Connect the cable from the power supply to a suitable AC mains supply.

Checking the Software Version of the NK-VRC

The NK-VRC must operate with other devices that have v2.00 software or later. Software may be updated using DashBoard. To learn what is the latest software version, contact Ross Video Technical Support.

To launch DashBoard

1. Ensure that you are running DashBoard software version 8.0 or higher.
2. Launch DashBoard by double-clicking its icon on your computer desktop.

To check the software version of a device using DashBoard

1. Connect to the NK-IPS. Refer to the NK-IPS User Guide.
2. In the Basic Tree View section, double-click the device for which you want to check the software version.
3. In the Device Details section of the interface, view the Version field for the current software version.
Upgrading the NK-VRC Software

Software upgrade files can be obtained by contacting Ross Video Technical Support.

To upgrade the NK-VRC software
1. Display the NK-VRC interface in the DashBoard window.
2. In DashBoard, click Send Firmware.
   The firmware file browser opens.
3. Select software file ips22x.tfi.
4. Click Open.
   The Confirm Upload dialog box opens.
5. Click Continue.
   A progress bar displays. When the upload has completed, a confirmation box opens.
6. Click OK.
Setting Up the NK-VRC

DashBoard is used to configure and operate NK systems and individual NK Series devices including the NK-VRC. The DashBoard client software and manual can be downloaded from our website.

🌟 You need an NK-IPS connected to the system to configure the NK-VRC via DashBoard.

For More Information on...
• on checking software, see “Checking the Software Version of the NK-VRC” on page 17.
• on upgrading software, see “Upgrading the NK-VRC Software” on page 18.
• DashBoard system requirements and installation, refer to the DashBoard User Guide.

Before You Begin

An NK-IPS network bridge must be connected to the system. Use the NK-VRC interface in DashBoard to configure the NK-VRC.

🌟 Before setting up any parameters for the NK-VRC, ensure that all NK Series devices in the routing switcher system have software v2.00 or later.

Accessing the NK-VRC Interface in DashBoard

The NK-VRC displays in the DashBoard Tree View as a sub-node of the NK-IPS or NK-NET that the NK-VRC is physically connected to. The NK-VRC interface is organized into three panes: Device Details, Configuration, and Device Control.

For More Information on...
• downloading and installing the DashBoard client software, refer to the DashBoard User Guide.

To access the NK-VRC interfaces in DashBoard

1. Locate the NK-VRC in the Tree View of DashBoard.
2. Double-click the NK-VRC node for the NK-VRC that you want to configure.

The NK-VRC interface opens in the right-side of the DashBoard window.
Connecting to the NK-IPS in the Routing Switcher System

Before you can set up and send a configuration document to the NK-VRC, you must connect an NK-IPS to the NK-VRC. Once DashBoard locates the NK-IPS, the attached NK-VRC will be visible and can have configuration documents sent to it.

Auto-Detect

By default, DashBoard attempts to auto-detect the NK-IPS on the network. If the device is not detected automatically, the NK-IPS can be manually added using the New NK IPS Connection window in DashBoard.

For More Information on...

• automatic device discovery and manually adding a device, please refer to the section “Configuring Devices” in the DashBoard User Guide.
• the NK-IPS Connection window, refer to the NK-IPS User Guide.

NK-VRC Interface Overview

The NK-VRC interface allows users to configure physical mapping and resource management for the NK-VRC, as well as assign a name and brief details for the device itself. The options and features are displayed as a series of tabs.

Any changes to the parameters on the NK-VRC interface will need to be sent to the NK-VRC using the Send Configuration button before they take effect. Alternatively, clicking Refresh will discard any unsent changes.

![Figure 4.6 Example of the NK-VRC Interface in DashBoard](image)

Device Details Area

Serial Num (read-only) – the serial number is set in the factory before shipping and is unique to each device.

Version (read-only) – the software version.
Name – this field can be assigned by the user to uniquely name a device. This field has a maximum of 16 characters and is used for description and identification only.

Group – a group number can be assigned by the user to organize devices into groups. For example, users can assign separate group numbers for devices in different physical areas. This field has a maximum of 10 characters, and by default is blank.

Details – assigned by the user to give a device specific details. For example, a physical location or a brief description of its use. This field has a maximum of 16 characters and is used for description and identification only.

Address – the address is used within the overall control system to identify devices. Each device must be given a unique T-Bus address to avoid hardware and communication conflicts. The valid value range for assigning an individual device T-Bus address is 1-255. The default is 253.

Other Functions

Refresh – click this button to revert to the configuration previously sent to the device. Any changes in the interface are discarded and the configuration is reloaded from the device.

Send Firmware – click this button to open a file browser to select a software file to send to the device.

Send Configuration – click this button to upload the configuration to the device. All configuration items take effect only after uploading.

Reboot – click this button to reset the device.

Close – click this button to close the NK-VRC interface.

Sending the Configuration to a Device

When changes have been made to the configuration of an NK-VRC, the changes are not activated until the configuration is sent to the device. Saved configuration files can be opened, have changes made to the configuration, saved, and then be sent to a device.

To send the current configuration to the NK-VRC

1. Open or select an interface for an NK-VRC.
2. Configure the NK-VRC. Save the configuration to a configuration file if necessary.
3. Click Send Configuration.

The Send Config to NK Device window opens.

Any of the pages in the NK-VRC interface containing information that has been changed are automatically selected for sending to the NK-VRC except the Physical Map, which does not register as changed.
4. Select the device pages to send to the device. Use the information in Table 4.2 as a guide.

**Table 4.2 Page descriptions**

<table>
<thead>
<tr>
<th>Page</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select Page</td>
<td>This check box is automatically selected when the configuration is changed on any of the device pages. This does not include Device Details.</td>
</tr>
<tr>
<td>Home</td>
<td>The information contained in the Device Details frame.</td>
</tr>
<tr>
<td>Dsts</td>
<td>The destination information contained in the Physical Map tab.</td>
</tr>
<tr>
<td>Srcs</td>
<td>The source information contained in the Physical Map tab.</td>
</tr>
<tr>
<td>Resources</td>
<td>The resource information contained in the Resources tab.</td>
</tr>
<tr>
<td>Parks</td>
<td>The park source information contained in the Parks tab.</td>
</tr>
<tr>
<td>Priorities</td>
<td>The priority information contained in the Priorities tab.</td>
</tr>
<tr>
<td>Log</td>
<td>The log tab captures T-Bus events for diagnostics.</td>
</tr>
<tr>
<td>Compatibility</td>
<td>The Carbonite eXtreme compatibility settings are contained in the Compatibility tab.</td>
</tr>
</tbody>
</table>

5. From the Select Devices list, select the device to which the current configuration is to be sent.

6. Click Send.

DashBoard automatically reloads the interface.

**For More Information on...**

- sending a configuration using SmartPaste, refer to “SmartPaste” on page 22.

**SmartPaste**

SmartPaste offers a convenient way to apply a configuration file or a device configuration to other NK-VRC devices. Selecting the SmartPaste check box of a device will send the configuration to that device.

* SmartPaste can only be used to apply a configuration to another of the same device.

**To SmartPaste a configuration**

1. Open a interface or configuration file.
2. Click Send Configuration.
   - The Send Config to NK Device window opens.
3. Select the device pages to send to the device (see step 4 in “Sending the Configuration to a Device” on page 21 for the device page descriptions).
4. In the Select Devices list, select the SmartPaste check box of the device(s) to which the configuration will be sent.
   - Selecting SmartPaste will send the Device Details as well as the selected device pages.
5. Click Send.
   - DashBoard automatically updates the interface of the device(s) with the configuration.

* SmartPaste can also be used by dragging a configuration file from the File Navigator to the Device Details area of a device, however, the configuration is pasted but not actually sent to the device.

This method pastes only device pages and not the Device Details and can only be dragged and dropped into one device at a time.
Setting Up Virtual Routing

When an NK-VRC is used, multiple inputs can be mapped to multiple outputs. All control devices in the NK Series routing switcher system (control panels, serial automation interfaces, etc.) must have virtual routing enabled.

To set up virtual routing in an NK Series device

1. In DashBoard, open the interface of a device.
2. In the Configuration tab, scroll to the Configuration frame.
3. Select the Virtual Routing Enabled check box.
4. Click Send Configuration to update the device settings (see “Sending the Configuration to a Device” on page 21).
5. Repeat steps 1 to 4 for every device on the T-Bus.

Creating Labels for Virtual Sources and Destinations

Virtual sources and destinations can be labeled in the NK-VRC to make configuration easier by using the Global Labels feature in DashBoard.

For More Information on...

• using Global Labels, refer to the NK Plug-in Help file available in the DashBoard Help menu.

Mapping Physical Inputs/Outputs to Virtual Sources/Destinations and Defining Classes

The Physical Map tab is used for mapping the virtual sources and destinations to physical input and output ports on one or more router levels.
Destinations – the page numbers for the destinations. Selecting a page number opens the physical destination mapping table of the selected destination page.

Sources – the page numbers for the sources. Selecting a page number opens the physical source mapping table of the selected source page.

Edit – click this button to open the Edit Source/Destination Mappings dialog box. This dialog box serves as a shortcut for populating or clearing the mapping table.

MC Level – use this list to select the machine control level.

Class – these designations are used by the resource management rules to determine when to make a complex switch using a resource.

Levels (Ln) – these designations are labeled across the column headings. These represent the physical router levels that have been set in the routing switcher system.

Pages

The Physical Map tab has 10 pages of sources and 10 pages of destinations that can be defined. Each page contains 100 virtual sources/destinations. These virtual sources/destinations are numbered consecutively over the 10 pages. For example, page 1 of the sources contains virtual sources 1 to 100 down the left-hand column, and page 2 of the destinations contains virtual destinations 101 to 200 down the left-hand column. Therefore, up to 1000 virtual sources and 1000 virtual destinations can be assigned.

All of the information contained in the source and destination pages forms the mapping table for the NK-VRC.

To map physical inputs and outputs to virtual sources, destinations, and classes

1. In DashBoard, open the NK-VRC interface.
2. Select the Physical Map tab.
3. Select a Sources page number.
4. Using a system plan as a guide, determine the first virtual source and router level to map.
5. Enter the number of the physical input port on the routing switcher in the cell that corresponds to the virtual source number and the router level.

For example, using the information presented in Figure 2.1, the input from virtual source 1 (Camera 1) is connected to the SDI video routing switcher (level 2) on input connector 13. Therefore, enter 13 in the cell that...
intersects the virtual source 1 row with the L2 column in the mapping table. Note that it is not necessary for the virtual source number to match the physical input port number.

6. Repeat the process in Step 5 for the remaining virtual sources.

For example, using the information presented in Figure 2.1, the mapping table for Sources 1 in DashBoard is as follows:

![Mapping Table](image)

7. If resource management is being used, select a class number (or pre-configured Class name) in the class list for each virtual source and destination to represent the signal type. For example, Class 1 = HD, Class 2 = SD, Class 3 = Analog Video, etc.

If resource management is not being used, set the Class cell values to 0.

8. Repeat steps 3 to 7 for the virtual destinations.

For example, using the information presented in Figure 2.1, the mapping table for Destinations 1 in DashBoard is as follows:

![Mapping Table](image)

* Use of destination port values that do not map to valid outputs on a physical router frame can interfere with proper system operation. For best results, ensure the values in the level columns of the destination configuration table include only router frame output port numbers that are present in the system.

9. Click Send Configuration to update the settings (see “Sending the Configuration to a Device” on page 21).

**Edit Source/Destination Mappings**

The NK-VRC contains mapping information for 1000 virtual sources and 1000 virtual destinations across 32 router levels. Conceivably, up to 64,000 cells could need to be modified. The Physical Map tab provides an easy method of populating the mapping table by using the Edit Source/Destination Mappings dialog box.
To open the **Edit Source/Destination Mappings** dialog box, click the **Edit** button in the **Physical Map** tab.

![The Edit Source/Destination Mappings dialog box](image)

**Figure 4.9** The Edit Source/Destination Mappings dialog box

**Table** – selects whether to edit destinations or sources. The **Destinations** and **Sources** radio buttons are also selectable. By default, this dialog box will open with the already selected **Destination** or **Source** page number from the **Physical Map** tab.

**Select All** – select this check box to select the **Class** and all level (L1 to L32) check boxes.

**Class** – use this check box to select the class information to populate the selected area of the mapping table.

**L1 to L32** – use these check boxes to select the level(s) to populate with mapping information.

**Range** – use the **Start** and **End** text boxes to enter a cell range in which to enter mapping information.

**Value** – use this text box to enter a value to use in the first virtual number cell or select the **Blank** check box to delete the information contained in the selected cells.

**Increment** – if a **Value** has been entered, select this check box to increment the number in steps of one down the range. To keep the number the same down the range, do not select the check box.

**Copy** – click this button to copy the selected cells in the mapping table to a clipboard.

**Paste** – click this button to paste information from a clipboard to the selected level(s) in the mapping table.

**Fill** – click this button to close the dialog box and update the mapping table to reflect the changes.

**Cancel** – click this button to close the dialog box without applying any changes.

**Editing a Mapping Table**

Once the **Edit Source/Destination Mappings** dialog box is open, a range of functions can be performed anywhere in the mapping table, regardless of the point of entry.

The **Edit Source/Destination Mappings** dialog box automatically selects the type of page (in **Figure 4.10**, **Sources**) and selects the levels (in **Figure 4.10**, levels L2 and L3). It suggests a **Range** to enter, based on the virtual numbers at the left-hand side of the mapping table, and suggests a **Value** to enter.

If a range of cells is selected in the mapping table before clicking the **Edit** button, the levels and virtual number range of the selected cells are shown in the **Edit Source/Destination Mappings** dialog box (see **Figure 4.10**).

- All of the cells on the page can be selected by clicking inside the table and then pressing **Ctrl + A**.

- The pages will only display 100 cells at a time, but the **Range** can start at 1 and end at 1000. Using the full range of cells is handy when clearing tables.
To edit a mapping table

1. In the Physical Map tab, click Edit.

   The Edit Source/Destination Mappings dialog box opens.

2. In the Table section, select a radio button to edit Destinations or Sources.

3. In the Levels section, use the level check boxes to select the levels to populate with mapping information.

4. In the Range section, enter the cell range in which to enter mapping information.

   For example, if populating the cells from virtual number 12 to virtual number 108, enter 12 in the Start field and 108 in the End field.

5. In the Value section, use the text box to enter the value to use in the first virtual number cell.

   For example, if the value in the first selected cell is to be 53, enter 53.

6. Perform one of the following:
   - to fill the range with the same number in each cell, clear the Increment check box.
   - to fill the range with incrementing values, select the Increment check box.
   - to clear the range, select the Blank check box.

   For example, if you increment the value of 53 across the virtual number range of 12 to 108 on L3, then cell L3/12 will have a value of 53, and cell L3/108 (on page 2) will have a value of 149. The cells in between will have a sequential value.

7. Click Fill.

   The Edit Source/Destination Mappings dialog box closes and the mapping table is updated to reflect the changes.

8. Click Send Configuration (see “Sending the Configuration to a Device” on page 21).

   All cells in the physical mapping table are populated by default.
Configuring Resources

Resources have a user definable resource type such as upconverter, ADC, and DAC. Each resource has a user definable virtual source and destination to indicate how they are connected to the router(s).

For More Information on...
- pre-configuring resource type names, refer to the Global Labels Editor topic in the NK Plug-in Help file available in the DashBoard Help menu.

Setting up Resources

Use the Resources tab to define all the resources in the routing system. Up to 300 resources can be defined in the NK-VRC.

Figure 4.11 Resources tab

To set up a resource
1. In DashBoard, open the NK-VRC interface.
2. Select the Resources tab.
3. In the Type field, select a numerical Resource Type value (or pre-configured Resource Type name) to represent the resource type (for example, 1 = Video ADC, 2 = Video DAC, 3 = Audio ADC, etc.).
4. In the Res In field, enter a numerical value to define which virtual destination is connected to the input of the resource.
5. In the Res Out field, enter a numerical value to define which virtual source is connected to the output of the resource.
6. In the Priority field, enter a numerical value to set the priority for the resource.
   Each resource can be assigned a priority level from 1 to 8, with level 1 as the highest priority.
7. Click Send Configuration (see “Sending the Configuration to a Device” on page 21).

Notes on the Resources Tab

This section provides additional information on some of the options in the Resources tab:
- The Initialise Resources check box is used to clear the current in-use state of the resources. During setup and testing, configuration issues may arise when a resource definition is changed after a resource switch was made. The system in this case will have no way of clearing the resource as it has been undefined or changed. The Initialise Resources check box will clear all the current resource usage, allowing the resource tracking system to start from a clean slate.
• The check boxes in the **Used** column are not selectable in DashBoard. The **Used** check boxes indicate if a resource is currently part of a selected complex switch.

• The check boxes in the **Deallocation** column are selectable in DashBoard. If selected, and the configuration is then sent to the NK-VRC (see “**Sending the Configuration to a Device**” on page 21), the resource will de-allocate from the complex switch and take the park source if assigned (see “**Configuring Park Sources**” on page 29).

### Configuring Park Sources

The NK-VRC uses park sources to “park” resources and destinations when de-allocated. It is a method of communicating to the NK-VRC which source to send to de-allocated resources and destinations. User definable park sources for each class can be routed to the inputs of free resources and de-allocated destinations accordingly.

**To set up a park source**

1. In **DashBoard**, open the NK-VRC interface.
2. Select the **Parks** tab.
3. In the **Park Source** field, enter a virtual source that will be routed to the input of a de-allocated resource or destination with that class definition.
4. Click **Send Configuration** (see “**Sending the Configuration to a Device**” on page 21).

### Configuring Resource Rules

User definable resource rules control which resource type to use when switching from a particular class to another class. For example, resource type ADC will be used when switching a source with an analog class to a destination with a digital class.

**To set up a resource rule**

1. In **DashBoard**, open the NK-VRC interface.
2. Select the **Res Rules** tab.
3. In the **From Class** field, select a numerical **Class** value (or pre-configured **Class** name) to represent the virtual source class for the rule.

4. In the **To Class** field, select a numerical **Class** value (or pre-configured **Class** name) to represent the virtual destination class for the rule.

5. In the **Res Type** field, select a numerical **Resource Type** value (or pre-configured **Resource Type** name) to represent the resource type that will be used when making a switch from a virtual source class to a virtual destination class as defined in the **From Class** and **To Class** fields.

6. Click **Send Configuration** (see “Sending the Configuration to a Device” on page 21).

For More Information on...

- pre-configuring class names and resource type names, refer to the **NK Plug-in Help** file available in the DashBoard Help menu.

## Configuring Control Panel/Device Priorities

All control panels and devices (panels and interfaces through the NK-IPS) have an assigned priority. This dictates the priority of requests if there are a limited number of resources available.

- Every T-Bus device, including the NK-IPS, requires a unique address. Addresses range from 1 to 255. Default addresses are set to the last two digits of the serial number, plus 100.

There are eight priority levels. Level 1 has the highest priority and level 8 has the lowest. The default level is 8. Priority assignment is based on the T-Bus address of each panel or device.

To assign a priority

1. In DashBoard, open the NK-VRC interface.
2. Select the **Priorities** tab.
3. In the **Priority** field, enter a priority value from 1 to 8 for each address corresponding to a device on the T-Bus.
4. Click **Send Configuration** (see “Sending the Configuration to a Device” on page 21).
Setting Up the Log for Diagnostics

The Log tab captures T-Bus events for diagnostic purposes.

Figure 4.12 Log tab

The Log Enabled option will enable/disable the log feature. This should be left disabled unless directed by Tech Support.

Setting Up Carbonite eXtreme Compatibility

Use the Compatibility tab to configure the Carbonite eXtreme compatibility settings.

To configure the Carbonite eXtreme compatibility settings

1. In DashBoard, open the NK-VRC interface.
2. Select the Compatibility tab.
3. In the Startup Delay (s) field, enter an amount of time in seconds that the NK-VRC will wait before refreshing the connected routers to its known status on startup.
   
   This allows the Carbonite eXtreme enough time to boot before the NK-VRC sends refresh switch requests.
   
   Recommended settings are:
   
   • 0 seconds for non-Carbonite eXtreme systems.
   • 120 seconds for Carbonite eXtreme systems.
4. Select the Switch Retries Enabled check box to retry switch requests when a switch response has not been received.
   
   If selected, enter an amount of time in milliseconds in the Switch Retry Delay (ms) field that the NK-VRC will expect a response.
   
   The recommended settings for non-Carbonite eXtreme systems are:
   
   • Switch Retries Enabled: disabled
   • Switch Retry Delay: 20 milliseconds
The recommended settings for Carbonite eXtreme systems are:

- **Switch Retries Enabled**: enabled
- **Switch Retry Delay**: 40 milliseconds

5. Click **Send Configuration** (see “Sending the Configuration to a Device” on page 21).

### Setting Up Machine Control

If the routing switcher system uses a machine control routing switcher to provide reciprocal switching of RS-422 signals, the remote control panels and NK-VRC need to be set up to handle these switches. Machine control must be enabled in the remote control panels and the NK-VRC, and the router level used for machine control must match across all devices.

**To set up machine control in the NK-VRC**

1. In **DashBoard**, open the NK-VRC interface.
2. In the **Physical Map** tab, use the **MC Level** list to select the value that corresponds to the level set in the machine control routing switcher. The default level is 8.
3. Click **Send Configuration** (see “Sending the Configuration to a Device” on page 21).

### Saving the NK-VRC Configuration

Parameters on the various pages of the NK-VRC interface can be stored to a file. Multiple such files can exist, corresponding to different configuration pre-sets. These pre-sets can subsequently be accessed through the **File Navigator**.

**For More Information on...**

- adding a directory to the File Navigator, refer to the section “**File Navigator**” in the **DashBoard User Guide**.

**To save a new configuration file**

1. Open or select the NK-VRC interface that contains the configuration to be saved.
2. Click **Save As** to save the current configuration to a file.

   The **Export NK-VRC to file** window opens.
3. Navigate to the folder where the configuration is to be saved.

   The default location in Windows is **Documents**.
4. Click **Save**.

**To save changes to an open configuration file**

1. Open or select the NK-VRC interface that contains the configuration to be saved.
2. Click **Save** to save the current configuration.

**To open a saved configuration file**

1. In the **File Navigator** section, navigate to the configuration file to be opened.
2. Double-click on the icon for the saved configuration.

   The selected configuration file is opened in the NK-VRC interface.
Resource Management Setup Examples

Single Router Configuration

Figure 5.13 is an example of a single HD/SD SDI router with a mix of HD & SD sources. There are three external up-converter resources tied into the router. This will allow SD sources to go to HD destinations as up-converted HD. The numbers in Figure 5.13 refer to the physical connections on the HD/SD router.

The configuration in Figure 5.13 is demonstrated in Figure 5.14, Figure 5.15, Figure 5.16, Figure 5.17, and Figure 5.18.

* In Figure 5.13, sources will not be down-converted to go to SD destinations. Additional resources and resource rules would be required.

Figure 5.14 Virtual source configuration
Class 1 sources and destinations are SD SDI and Class 2 sources and destinations are HD SDI.

The first two resources in Figure 5.16 are set as high priority resources and are not in use. The third resource is lower in priority and is in use.

In this configuration, any SD to SD or HD to HD routes will be done internally in the router without using any resources. An SD to HD route will be done using one of the three up-converting resources and an HD to SD route will fail as there is no defined rule.
Two Router Configuration

Figure 5.19  Example of two router configuration

The example in Figure 5.19 has an analog and digital audio router with a pair of audio ADCs and DACs between the two routers. The numbers in the diagram refer to the physical connections on each router.

The configuration for the example in Figure 5.19 is demonstrated in Figure 5.20, Figure 5.21, Figure 5.22, Figure 5.23, and Figure 5.24.

Class 1 sources and destinations are analog audio and Class 2 sources and destinations are digital audio.
In Figure 5.22, the first two resources are DACs (Type 1) and the second two resources are ADCs (Type 2). All four resources are set to the same priority level.

The first resource rule covers routes from analog audio (Class 1) to digital audio (Class 2) using ADC resources (Type 2).

The second resource rule covers routes from digital audio (Class 2) to analog audio (Class 1) using DAC resources (Type 1).
Operating the NK-VRC

The NK-VRC operates transparently between all remote control panels, controlling devices (NK-GPI, NK-JBX), and the routing switcher system. There are four LEDs and a reset port on the front panel of the NK-VRC.

General

Remote control panels are used to switch virtual sources and destinations, therefore, the keys on the remote control panels should reflect this virtual context.

If resource management is in use, the panels with a display will indicate when a resource is in use. Additionally, control panels can be configured to have a resource de-allocate button to manually release a resource that is in use.

For More Information on...
- control panels, refer to the user guide of the respective control panel.

Resource and Panel Priorities

Each resource has a priority assigned to it. This can be used to reserve it for high priority use.

Similarly, each panel or control device has a priority assigned to it that determines which resources can be accessed by that panel/device.

Resources and control panels can be assigned a priority from 1 to 8, where 1 is the highest priority and 8 is the lowest priority. If priorities are not required, set all the priority levels to be the same. The default is 8.

In order for a control panel to be able to access a resource, it must have a priority higher than, or equal to, the resource priority.

A resource can only be de-allocated by the control panel that originally allocated the resource, or by another panel with a higher priority. The NK-VRC de-allocate function in DashBoard has the capability to de-allocate any resource regardless of which panel allocated it originally.

LED Indicators

The front panel of the NK-VRC has four LEDs. During startup, these LEDs flash five times to show that they are functional and to indicate that the NK-VRC is initializing.

During normal operation, the LEDs indicate the flow of requests and responses between the remote control panel and the routing switcher.

<table>
<thead>
<tr>
<th>LED</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Shows that a virtual switch request has been received at the NK-VRC from a remote control panel.</td>
</tr>
<tr>
<td>B</td>
<td>Shows that a physical switch request has been sent from the NK-VRC to a routing switcher.</td>
</tr>
<tr>
<td>C</td>
<td>Shows that a physical switch response has been received at the NK-VRC from a routing switcher.</td>
</tr>
<tr>
<td>D</td>
<td>Shows that a virtual switch response has been sent from the NK-VRC to a remote control panel.</td>
</tr>
</tbody>
</table>
The LEDs operate sequentially. LED A illuminates when a switch is requested on the remote control panel. LED A switches off when LED B illuminates, indicating that the virtual switch request has been processed to a physical switch request and sent to the routing switcher. LED B remains illuminated until the NK-VRC receives a physical response from the routing switcher that the switch has been made; LED C illuminates at this point. LED C switches off when LED D illuminates, indicating that the physical switch response has been processed to a virtual switch response and sent to the remote control panel. LED D switches off automatically after a short delay.

When a successful switch request is made from a remote control panel that is working in a routing switcher system with an NK-VRC, the LEDs illuminate rapidly from A through D.

Resource Usage

In the Resources tab of the NK-VRC in DashBoard, the Used column indicates when a resource is in use. If the Used check box is selected, the resource is in use.

Resources can be de-allocated using the Resources tab.

To de-allocate a resource

1. In DashBoard, display the NK-VRC interface.
2. Select the Resources tab.
3. Select the Deallocate check box of the resource.
4. Click Send Configuration (see “Sending the Configuration to a Device” on page 4–21).

Resetting the NK-VRC

To return to a known operating state and configuration, perform one of the following:

• send the default configuration to the NK-VRC (see “Sending the Configuration to a Device” on page 4–21)
• reset the device

If the NK-VRC fails to accept any configuration that is sent to it, then the device should be reset. When performing a reset, the NK-VRC takes on the last-known operating state and configuration that is stored in memory.

Reset Button

The RESET button can be used in the event of device failure where the Heartbeat stops pulsing. In some cases, looping or daisy-chaining too many devices on one line may cause a communication failure or a power dropout (with devices that are supplied phantom power via the T-Bus line).

The reset button can be used as a last resort if errors are encountered, but no physical problem can be sourced (disconnected or severed CAT5, power cable, etc).

To reset the NK-VRC

• Press and hold the RESET button on the front panel of the NK-VRC for three seconds.
## Troubleshooting

### Table 6.4 Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Action</th>
</tr>
</thead>
</table>
| NK-VRC is not responding to DashBoard. | Information stored in the NK-VRC has been corrupted. | Try the following until the NK-VRC responds:  
  - Reset the NK-VRC  
  - Send the default configuration to the NK-VRC |
| The RCP-NKM and RCP-NKQ are not switching correctly. | The NK Series devices are not set up correctly to operate with virtual routing. | Try one of the following:  
  - Use DashBoard to set up the devices with virtual routing enabled (see “Setting Up Virtual Routing” on page 4–23)  
  - Reset the NK-VRC |
| NK-VRC takes a long time to start up. | The mapping table contains non-existent crosspoints. | Remove table entries that do not correspond to physical connections on the routing switchers. |
| Cannot see tabs (Physical Map, Resources, Parks, etc.) in the main area of DashBoard. | DashBoard is not up to date. | Update DashBoard.  
For information on updating DashBoard, refer to the DashBoard User Guide. |
Glossary

The following terms are used throughout this guide:

**Breakaway** — an act of performing a switch on only some of the signals grouped together under one label.

**Connection Point** — setting to define a communication connection between an NK-VRC and a device in the routing system.

**Crosspoint** — a switch within a matrix. For example, the connection of signal IN 1 to OUT 1 requires one crosspoint.

**Destination** — a label applied to a router output (or group of outputs).

**Hard Panel** — a physical hardware panel of buttons that is used to control the routing system.

**IP Address** — a setting that defines the Internet protocol address of a device within a network.

**Label** — text that is used by control displays to identify a signal as an input or output.

**Level** — refers to a section of a routing system. For example, a video router would be one level and an audio router would be a second level.

**Logical (virtual) Label** — a name for a group of routing system inputs or outputs.

**Logical (virtual) Routing** — the action of switching a group of otherwise unrelated signals via a common label (name).

**Macro** — a recorded sequence of Remote Control Panel operations (local to the panel).

**Map** — a table that defines the allocation of names (labels) to router input and output sockets.

**Matrix** — the part of the routing system that performs the actual signal switching tasks.

**Partition** — matrices may be partitioned to behave as smaller independent matrices.

**Remote Control Panel (RCP)** — a physical hardware panel of buttons that is used to control the routing system.

**Salvo** — a system wide sequence of matrix control operations and crosspoint actions.

**Soft Panel** — a DashBoard interface that represents a panel of buttons that is used to control the routing system.

**Source** — a label applied to a router input (or group of inputs).

**T-Bus** — the Ross Video proprietary routing communication method via a defined physical interface.