

# **XPression**

**XPression Monitor User Guide** 

Version 11.0



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  - · offer the best product quality and support
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David Ross CEO, Ross Video dross@rossvideo.com

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- 3. We will not ship crap.
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- 9. We will go above and beyond in times of crisis. If there's no one to authorize the required action in times of company or customer crisis do what you know in your heart is right. (You may rent helicopters if necessary.)

## **XPression Monitor · User Guide**

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Patent numbers US 7,034,886; US 7,508,455; US 7,602,446; US 7,802,802 B2; US 7,834,886; US 7,914,332; US 8,307,284; US 8,407,374 B2; US 8,499,019 B2; US 8,519,949 B2; US 8,743,292 B2; GB 2,419,119 B; GB 2,447,380 B; and other patents pending.

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Ross Video Limited (Ross) warrants its XPression systems to be free from defects under normal use and service for the following time periods from the date of shipment:

- XPression Server 12 months
- XPression Software Upgrades 12 months free of charge
- System and Media hard drives 12 months

If an item becomes defective within the warranty period Ross will repair or replace the defective item, as determined solely by Ross.

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For customers that require a longer warranty period, Ross offers an extended warranty plan to extend the standard warranty period by one year increments. For more information about an extended warranty for your XPression system, contact your regional sales manager.

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The equipment that you purchased required the extraction and use of natural resources for its production. It may contain hazardous substances that could impact health and the environment.

To avoid the potential release of those substances into the environment and to diminish the need for the extraction of natural resources, Ross Video encourages you to use the appropriate take-back systems. These systems will reuse or recycle most of the materials from your end-of-life equipment in an environmentally friendly and health conscious manner.

The crossed-out wheeled bin symbol invites you to use these systems.



If you need more information on the collection, reuse, and recycling systems, please contact your local or regional waste administration.

You can also contact Ross Video for more information on the environmental performances of our products.

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## Introduction

The XPression Monitor service collects statuses and alerts from every XPression application running on a single computer, as well as its hardware platform, and presents them to external monitoring tools via SNMP.

The XPression Monitor typically runs on every hardware platform that uses an XPression workflow component and it performs the role of an SNMP agent. In normal circumstances a third-party SNMP manager would then connect to the different XPression Monitor services that are part of the overall XPression workflow (engines, gateway, project server, etc.). The default SNMP port is UDP port 161. The structure of the monitored data content available for the SNMP manager to retrieve from the XPression Monitor is defined in what are called MIB files. The MIB files for the XPression product line are included as part of the XPression Monitor installer and usually must be loaded into the SNMP manager.

The XPression Monitor can also send asynchronous alerts – SNMP (v2) notifications – to a list of target hosts (usually the target would be the same SNMP manager that also polls for status). The default port is UDP port 162. The list of notifications available and the statuses to which they are associated is also defined in the MIB files.

Internally, the different applications communicate with the XPression Monitor using TCP port 9875. This port is stored in the Windows registry.

The XPression Monitor Admin application can be used to configure the different XPression Monitor ports and notification targets, and start or stop the XPression Monitor service.

### **About This Guide**

This user guide describes the XPression Monitor, its installation, configuration, and functions.

If, at any time, you have a question pertaining to the installation, configuration, or operation of the XPression Monitor, please contact us at the numbers listed in the section "Contacting Technical Support" on page 1–2. Our technical staff are always available for consultation, training, or service.

## **Documentation Conventions**

Special text formats are used in this guide to identify parts of the user interface, text that a user must enter, or a sequence of menus and submenus that must be followed to reach a particular command.

**Bold text** Bold text is used to identify a user interface element such as

a dialog box, menu item, or button.

For example:

In the 3D Model Files section, use the Mode list to select the

folder used to store 3D model files.

Courier text Courier text is used to identify text that a user must enter.

For example:

Enter localhost when the DataLinq server is running of the

same computer as XPression.

> Menu arrows are used in procedures to identify a sequence

of menu items that you must follow.

For example, if a step reads "Display > Widgets," you would

click the Display menu and then click Widgets.

## **Getting Help**

The **XPression Monitor User Guide** is supplied as a print-ready PDF file. Locate the guide in the C:\Archive folder to open a guide PDF in Adobe® Reader® for viewing or printing.

## **Contacting Technical Support**

At Ross Video, we take pride in the quality of our products, but if problems occur, help is as close as the nearest telephone.

Our 24-hour Hot Line service ensures you have access to technical expertise around the clock. After-sales service and technical support is provided directly by Ross Video personnel. During business hours (eastern time), technical support personnel are available by telephone any time. After hours and on weekends, a direct emergency technical support phone line is available. If the technical support person who is on call does not answer this line immediately, a voice message can be left and the call will be returned shortly. This team of highly trained staff is available to react to any problem and to do whatever is necessary to ensure customer satisfaction.

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- E-mail: techsupport@rossvideo.comWebsite: http://www.rossvideo.com

# **XPression Monitor Setup**

The following topics are discussed in this section:

- · Installing XPression Monitor
- · Starting and Stopping the XPression Monitor
- Configuring the XPression Monitor

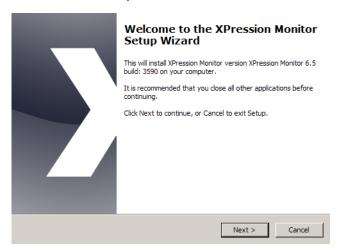
## **Installing XPression Monitor**

Use the following procedures to complete the install of the XPression Monitor:

#### To install the XPression Monitor:

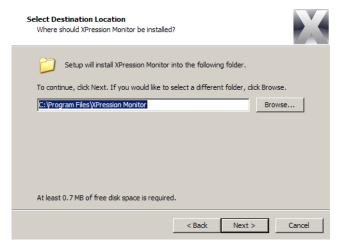
1. Locate and double-click the xpMonitor-X.X\_XXXX.exe file.

The Setup - XPression Monitor window opens.



2. Click Next.

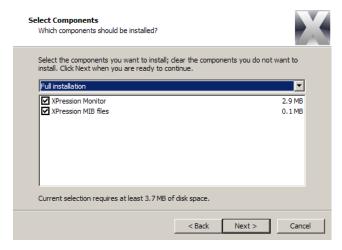
The Select Destination Location section opens.



3. Use the default destination folder location or click **Browse** to locate and select a different destination location.

#### 4. Click Next.

The Select Components section opens.



- 5. Select Full Installation (default installation):
  - · Select the XPression Monitor check box.
  - · Select the XPression MIB files check box.

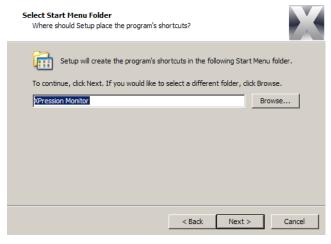
Or, choose the **Custom Installation** by configuring the install as follows:

- · Select the XPression Monitor check box.
- De-select the XPression MIB files check box.

The XPression Monitor does not require the MIB files, however the SNMP manager does require them. If installing multiple monitors, only one set of MIB files is required. The files can then be added to the SNMP manager that is used.

#### 6. Click Next.

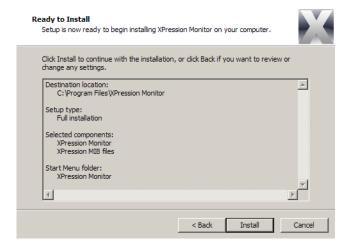
The Select Start Menu Folder section opens.



7. Use the default Start menu folder location or click **Browse** to locate and select a different Start menu location.

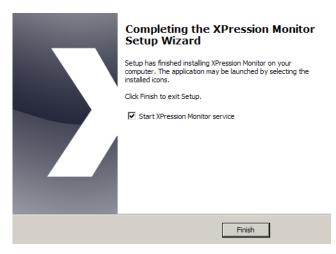
#### 8. Click Next.

The Ready to Install section opens.



#### 9. Click Install.

The installation begins. Once the installation is complete, the **Completing the XPression Monitor Setup Wizard** section opens.



#### 10. Click Finish.

If the **Start XPression Monitor Service** check box is left as selected by default and the installation was successful, an information box is displayed that indicates that the XPression Monitor was successfully started.

## **Starting and Stopping the XPression Monitor**

After installing the XPression Monitor, its service is automatically started. However, if the option to start after install is de-selected, if the service has been stopped at any point, or if the service needs to be stopped, use the following procedures to start and stop the Monitor services:

- · Start the XPression Monitor
- · Stop the Monitor

#### **Start the XPression Monitor**

#### To start the monitor from the Start menu:

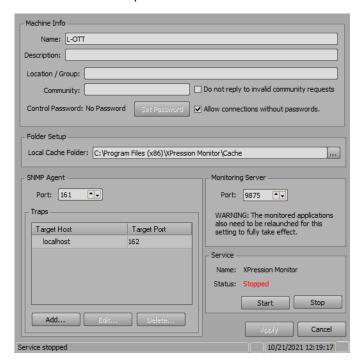
- On the machine that has the XPression Monitor installed, locate the XPression Monitor folder using the Start menu.
- 2. Select Start Monitor (m).

If the Monitor has successfully started, an information message indicates that the XPression Monitor was successfully started.

#### To start the monitor from the XPression Monitor Admin window:

- 1. On the machine that has the XPression Monitor installed, locate the **XPression Monitor** folder using the **Start** menu.
- Select XPression Monitor Admin ( ).

The XPression Monitor Admin window opens.



3. In the Service section, click the Start button.

The service begins restarting. Once the service has restarted successfully, the **Status** is indicated as **Running**.



#### **Stop the Monitor**

#### To stop the monitor from the Start menu:

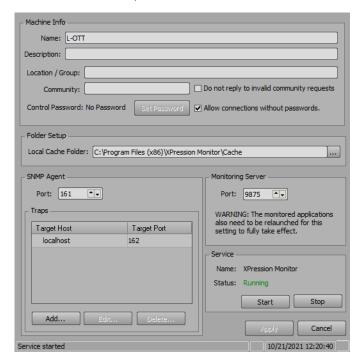
- On the machine that has the XPression Monitor installed, locate the XPression Monitor folder using the Start menu.
- 2. Select Stop Monitor (m).

If the Monitor has been successfully stopped, an information message indicates that the XPression Monitor was successfully stopped.

#### To stop the monitor from the XPression Monitor Admin window:

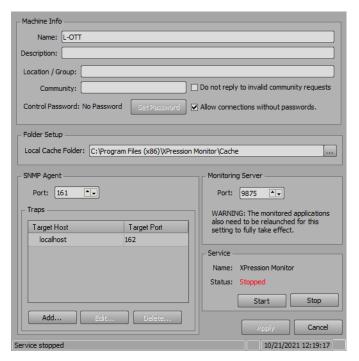
- On the machine that has the XPression Monitor installed, locate the XPression Monitor folder using the Start menu.
- 2. Select XPression Monitor Admin ( ).

The XPression Monitor Admin window opens.



3. In the Service section, click the Stop button.

The service begins to stop and the **Status** in the **Service** section indicates that the XPression Monitor has been **Stopped**.



## **Configuring the XPression Monitor**

Use the XPression Monitor Admin to configure the XPression Monitor.

- \* All monitor settings are stored in xpMonitor.dat in the installation folder of the XPression Monitor except for the Monitoring Server port, which is stored in the Windows registry.
- On the machine that has the XPression Monitor installed, locate the XPression Monitor folder using the Start menu.
- 2. Select XPression Monitor Admin ( ).

The XPression Monitor Admin window opens.



- 3. In the Machine Info section, configure the following:
  - Name use this box to enter the name of the machine. It is auto-populated with the machine currently in use.
  - Description use this box to enter a brief description for the machine if necessary.
  - Location / Group use this box to enter the location of the machine or a group the machine is associated
    with.
  - Community use this box to assign a custom SNMP community.
  - **Do not reply to invalid community requests** select this check to not send replies to invalid community requests. It is not selected by default, sending a reply when an invalid request has been sent.
  - Allow connections without passwords (selected by default) when selected, a control password is not
    required to access control of the monitor. If selected, click Set Password to enter and verify a password for
    control of the monitor.
- 4. In the Folder Setup section, use the Local Cache Folder box to enter a file path for the local cache folder for the monitor or click Browse (...) to select a file path. It is set to the XPression Monitor cache folder in the Program Files by default.

5. In the SNMP Agent section, use the Port box to enter or select an SNMP port number.

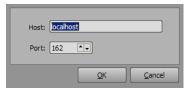
On a system that does not have the Windows SNMP agent or another SNMP agent running, the default SNMP port 161 can be used and does not have to be changed. The third-party SNMP manager will need to be configured accordingly.

6. Use the Traps list to add, delete, and edit a list of host/port targets for SNMP traps (notifications).

The default is one target on local host port 162. However, this would usually be changed to the corresponding setting in the third-party SNMP manager (it is also likely that it will not be local, as there will probably be a single SNMP manager that all XPression Monitor services on different machines will target for notifications).

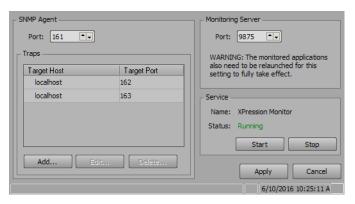
a. To add a target host, click Add.

The Add Trap Target dialog box opens.



- **b.** Use the **Host** box to enter or select the target host IP address for the SNMP traps.
- c. Use the **Port** box to enter or select the target port number for the SNMP traps.
- d. Click OK.

The trap target is added to the **Traps** list.



7. In the **Monitoring Server** section, use the **Port** box to enter or select a port number for XPression applications to communicate with the XPression Monitor.

By default, every XPression application will try to communicate with the XPression Monitor on local host port 9875. This communication is purely internal, and there is no reason to change the Monitoring Server port, unless it conflicts with another application using the same port.

8. Click Apply for the changes to take effect.

A confirmation prompt opens that indicates a need to restart the XPression Monitor service.



9. Click OK.

The **Status** in the **Service** section momentarily indicates that the XPression Monitor has been **Stopped** while the service is restarting. Once the service has restarted successfully, the Status is indicated as **Running**.

**10.** If the **Monitoring Server** port has been changed, restart the XPression Monitor and relaunch any monitored applications.

# Management Information Base (MIB) Files

## **MIB Tree**

The structure of the data in SNMP is organized in a static tree. That tree hierarchy is described in a collection of MIBs. Each MIB defines a node in that hierarchy – a module – of conceptually grouped "managed objects", using a subset of the ASN.1 language. Managed objects are uniquely identified with an OID. MIBs are "published", and once they are defined, OIDs are defined permanently.

For instance, Ross Video has an assigned OID under the 'enterprises' node:

- · .iso.org.dod.internet.private.enterprises.rossVideo
- .1.3.6.1.4.1.27399 (numerically)

The XPression top-level is defined in (ROSS-XPRESSION-MIB) under 1.3.6.1.4.1.27399.4. Specifically, everything currently provided by the XPression Monitor is under:

- iso.org.dod.internet.private.enterprises.rossVideo.xpression.xpressionObjects
- .1.3.6.1.4.1.27399.4.1

The values of MIB objects can be queried using the SNMP GET request. The object queried is identified by its OID and an instance number. For scalar objects, the instance is always 0. For objects within a table, the instance is an index value, as defined by the index type of the table entry (in the simplest case, an integer). For objects within a table with multiple dimensions, the instance is a dot-separated list of indices, with one index for each of the table's dimensions.

For instance, to get the number of applications on an XPression workstation, one would query for:

- .1.3.6.1.4.27399.4.1.3.1.1.0
- (iso.org.dod.internet.private.enterprises.rossVideo.xpression.xpressionObjects.xpressionAppMib.xpressionAppObjects.xpNumberOfApps.0)

The SNMP GETNEXT request is also supported. It is usually used to guery the content of whole table.

## **MIB Files**

ROSS-XPRESSION-APP.mib – Status and notifications generally pertaining to any XPression application are defined in ROSS-XPRESSION-APP.mib. The main entry in this MIB is the XPression application table, which collects the data that is commonly available for all the XPression executables. This includes the title, filename, version, process ID, status, heartbeat, last exception thrown, dongle status, set of licenses, editions, and options used by the application, etc.

ROSS-XPRESSION-ENGINE.mib – Status and notifications pertaining specifically to an XPression engine (Studio, BlueBox, Prime, GO, Tessera, etc.) are defined in ROSS-XPRESSION-ENGINE.mib. The main entry in this MIB is the engine table (since there is usually a single engine per workstation, this table usually has a single row). Alongside it is the projects table (for loaded projects), the remote connection table (clients connected to the engine remote server), and the I/O board table (for I/O boards configured on this engine), and board temperature (if available). The engine table includes the render and UI thread statuses, performance meter, memory usage, number of configured inputs, outputs and I/O boards, remoter server status, etc.

ROSS-XPRESSION-GATEWAY.mib – Status and notifications pertaining specifically to an XPression gateway are defined in ROSS-XPRESSION-GATEWAY.mib. The main entry in this MIB is the gateway table (since there is usually a single gateway per workstation, this table usually has a single row). Alongside it are the server and connection tables for each server on the gateway (plug-in, MOS, remote sequencer), as well as the status for the output engine and offline/preview engine connections, and a running orders table.

ROSS-XPRESSION-HW.mib – Status and notifications pertaining to the hardware platform are defined in ROSS-XPRESSION-HW.mib. For the XPression Monitor to report these, the openHardwareMonitor application must be running (openHardwareMonitor software is a widely available free downloadable open source application). A table of hardware devices is defined – it matches what openHardwareMonitor supports and detects. A table of sensors is also defined – again reporting the data collecting by openHardwareMonitor. Each sensor has a type and reports a min value and max value in a given unit. Note that each sensor belongs to a hardware device, but SNMP does not support nested tables, so the sensor table is alongside the device table.

\* Refer to the descriptions in the MIB files for more details about the data available for monitoring.

Notes:

Notes:

Notes:



# **Contact Us**

Support

#### Contact our friendly and professional support representatives for the following:

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· Product information and pricing

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