Product Name Packing List

Verify the contents of the box against this packing list to ensure that all items are included. If any items are missing or damaged, contact Ross Video Technical Support.

Contacting Technical Support

At Ross Video, we take pride in the quality of our products, but if problems occur, help is as close as the nearest telephone.

Our 24-hour Hot Line service ensures you have access to technical expertise around the clock. After-sales service and technical support is provided directly by Ross Video personnel. During business hours (eastern time), technical support personnel are available by telephone. After hours and on weekends, a direct emergency technical support phone line is available. If the technical support person who is on call does not answer this line immediately, a voice message can be left, and the call will be returned shortly. This team of highly trained staff is available to react to any problem and to do whatever is necessary to ensure customer satisfaction.

Technical Support

- 1-844-652-0645 (North America)

- +800 1005 0100 (International)

- After Hours Emergency: +1 (613) 349-0006

- E-mail: techsupport@rossvideo.com

- Website: http://www.rossvideo.com

	Item	Qty
☐	Product Name Server	1
☐	Product Name Software USB & Dongle[1]	1
☐	Thank You Letter	1
☐	Cabling Your Product Name Server Quick Start Guide	1
☐	AC Power Cord	2
☐	USB Keyboard	1
☐	USB Mouse	1
☐	Server Rack Rails Kit	1
☐	Installing the Chassis in a Rack Quick Install Guide	1
☐	Server Rack Handles Kit	1
☐	Audio I/O Breakout Cables (Not currently supported)	2
☐	Windows DVD	1
☐	Motherboard DVD & Documentation	1
☐	HD-BNC Pigtails (Base Model) HD-BNC Pigtails (12G Model) HD-BNC Pigtails (IP Model)	9 5 0

1. Dongle located inside the server.