

Run RossTalk Commands from a Stream Deck

The Elgato Stream Deck is a customizable control pad that contains 6 to 32 keys that you can program to run RossTalk commands.

Requirements

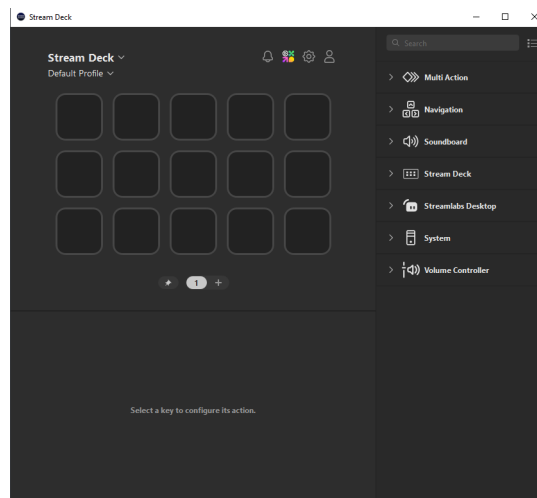
- RossTalkEx Software Option
- Stream Deck control pad or Stream Deck Mobile app
- Stream Deck for Windows software installed on client computer
- RossTalk Stream Deck plugin
- Caprica Server with configured and enabled RossTalk-IN device

RossTalk Plugin Installation

Before you can program Stream Deck keys to run RossTalk commands you must install the RossTalk Stream Deck plugin in the Stream Deck for Windows software running on your computer.

To install the RossTalk Stream Deck plugin

1. Use the Start menu to select Stream Deck.
The Stream Deck application opens.



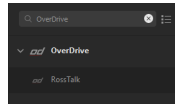
2. Download the overdriveStreamDeckPlugin.###-###.zip file to the Downloads folder on your computer.
3. In your Downloads folder, uncompress the overdriveStreamDeckPlugin.###-###.zip file.
4. Double-click the com.rossvideo.rosstalk-streamdeck-overdrive.streamDeckPlugin file.
The installer adds the OverDrive custom action to the Stream Deck application Actions list.

Program Stream Deck Keys to Run RossTalk Commands

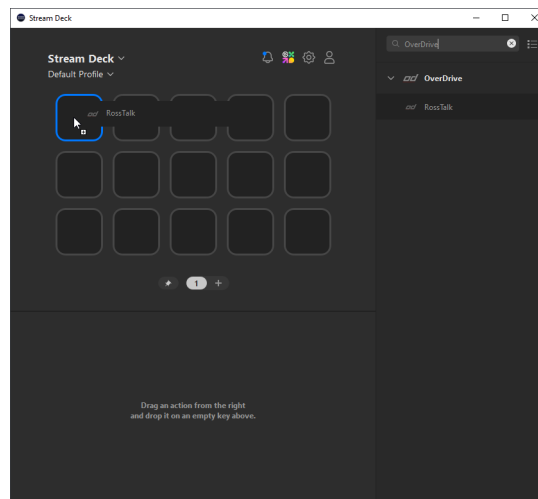
After installing the RossTalk Stream Deck plugin, you can program keys on your Stream Deck to run RossTalk commands.

To program a Stream Deck key to run a RossTalk command

1. Open the Stream Deck application.
2. In the Search box at the top of the Actions list, enter `OverDrive`.
The Actions list locates and expands the OverDrive custom action.

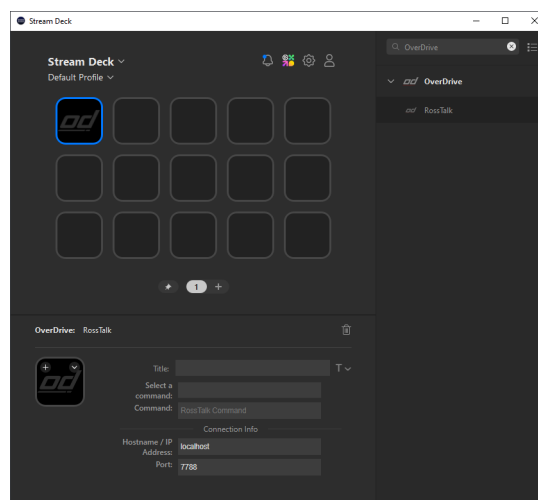


3. From the Actions list, click and drag the RossTalk action to the Stream Deck key that you want to run a RossTalk command.



4. With the RossTalk action positioned over a Stream Deck key, release the mouse button to assign the RossTalk action to the selected key.

The selected key displays the OverDrive logo.



5. In the Plugin Settings panel below the Stream Deck keys, enter a title to display on the key in the Title box. Leave the Title box blank to use the name of the selected command as the key title.
The selected Stream Deck key displays the entered title.
6. Use the Select a command list to select the RossTalk command to run when you press the Stream Deck key.
The Command box displays the syntax of the selected RossTalk command.
7. Use one of the following methods to set the RossTalk command parameters:
 - Enter or select parameter values using the boxes and lists displayed below the Command box.
 - Directly edit the RossTalk command in the Command box.
8. In the Connection Info section, enter the hostname or IP address of the Caprica Server or Caprica Server Cluster in the Hostname / IP Address box. You may have to scroll down in the Plugin Settings panel to view the Connection Info section.
To view the IP address of your Caprica Server, hover your mouse over the Caprica Server node in the DashBoard Tree View.
9. If the RossTalk-IN device on your Caprica Server does not communicate through the default 7788 port, enter your RossTalk-IN device communication port number in the Port box.
A RossTalk-IN device must be configured and enabled on your Caprica Server to permit the RossTalk Stream Deck plugin to communicate with Caprica.
10. Press the programmed key on your Stream Deck device to send the associated RossTalk command.

Contacting Technical Support

Technical Support is staffed by a team of experienced specialists ready to assist you with any question or technical issue.

Ross Video has technical support specialists strategically located around the globe to ensure a prompt response to technical inquiries. Our primary technical support center is located in Ottawa, Ontario, Canada. In addition, we have offices in The United Kingdom (London), Australia (Sydney), and Singapore with satellite locations in New York City, The Netherlands, and China. As we expand our presence globally, we are constantly evaluating other key locations to have a local technical support specialist in order to better service our customers.

North America

Our North America center located in Ottawa, Ontario, Canada and is open Monday to Friday 8:30 a.m. to 6:00 p.m. EST, with 24/7/365 on-call service after hours.

Our telephone number is: +1-613-686-1557

Toll free within North America: +1 844-652-0645

EMEA

Our EMEA center is open Monday to Friday 8:30 a.m. to 5:00 p.m. GMT. After hours support is provided by our North America location.

Our telephone number is: +44 (0)1189502446

International toll free: +800 3540 3545

If the local support specialist is not available, your call will be transferred automatically to our North America center.

Australia

Our Sydney, Australia office is located in Alexandria, NSW.

Our local support telephone number is: 1300 007 677

If the local support specialist is not available, your call will be transferred automatically to our North America center.

Online

E-mail: techsupport@rossvideo.com

Website: open a support request using the link <http://www.rossvideo.com/support/tech-support.html> to open a support request.

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