

MOS Coding Guidelines

When coding shots in an NRCS you must place MOS objects in a specific order for OverDrive to correctly interpret the contents of the shot. When MOS objects are not code in the correct order, OverDrive will report a missing clip when the shot is prepared.

Best Practice for OverDrive

The following sections shows the order in which to code MOS objects in your NRCS and how OverDrive displays the shot in RundownControl.

All NRCSs Except iNews and Grass Valley Stratus

When coding an NRCS shot for use in an OverDrive rundown it is the best practice to place the OverDrive defining shot below the MOS Video Object.

Shot	NRCS Coding	Display in OverDrive
A1	☒ [VideoMAMx] MOS Video Object	
	☒ [OverDrive] Shot defining Video Clip use	Video Shot - Clip from [VideoMAMx]
	☒ [CGx] Graphic Object	CG Shot
A2	☒ [CGx] Graphic Object	CG Shot
	☒ [VideoMAMx] MOS Video Object	Video Shot - Clip from [VideoMAMx]
	☒ [OverDrive] Shot defining Video Clip use	

iNews and Grass Valley Stratus

Since the MOS Video object is hidden in iNews, the user cannot move it below the MOS CG object. When coding an NRCS shot for use in an OverDrive rundown it is the best practice to create a new row/story below the MOS CG object to contain the MOS Video object and OverDrive shot.

Shot	NRCS Coding	Display in OverDrive
A7a	☒ [CGx] Graphic Object	CG Shot
A7b	☒ [VideoMAMx] MOS Video Object - Hidden	Video Shot - Clip from [VideoMAMx]
	☒ [OverDrive] Shot defining Video Clip use	

Results of Coding Practices in v15.X

The following sections show the results when using alternative coding methods in Version 15.x.

All NRCSs Except iNews and Grass Valley — Loophole Method

Shot	NRCS Coding	Display in OverDrive
A3	☒ [VideoMAMx] MOS Video Object	
	☒ [CGx] Graphic Object	CG Shot
	☒ [OverDrive] Shot defining Video Clip use	Video Shot - Clip from [VideoMAMx]

iNews and Grass Valley Stratus

Shot	NRCS Coding	Display in OverDrive
A4	☒ [VideoMAMx] MOS Video Object - Hidden	
	☒ [CGx] Graphic Object	CG Shot
	☒ [OverDrive] Shot defining Video Clip use	Video Shot - Clip from [VideoMAMx]

Previous Practices for OverDrive Version 16.X

The following sections show the results when using alternative coding methods in Version 16.x — note the change from Version 15.x. Version 17.2 restores the expected results from Version 15.x.

All NRCSs Except iNews and Grass Valley Stratus — Loophole Method

Shot	NRCS Coding	Display in OverDrive
A3	☒ [VideoMAMx] MOS Video Object	Video Shot - Clip from [VideoMAMx] Default
	☒ [CGx] Graphic Object	CG Shot
	☒ [OverDrive] Shot defining Video Clip use	Video Shot - Missing Clip

iNews and Grass Valley Stratus

Shot	NRCS Coding	Display in OverDrive
A4	☒ [VideoMAMx] MOS Video Object - Hidden	Video Shot - Clip from [VideoMAMx] Default
	☒ [CGx] Graphic Object	CG Shot
	☒ [OverDrive] Shot defining Video Clip use	Video Shot - Missing Clip

Contacting Technical Support

Technical Support is staffed by a team of experienced specialists ready to assist you with any question or technical issue.

Ross Video has technical support specialists strategically located around the globe to ensure a prompt response to technical inquiries. Our primary technical support center is located in Ottawa, Ontario, Canada. In addition, we have offices in The United Kingdom (London), Australia (Sydney), and Singapore with satellite locations in New York City, The Netherlands, and China. As we expand our presence globally, we are constantly evaluating other key locations to have a local technical support specialist in order to better service our customers.

North America

Our North America center located in Ottawa, Ontario, Canada and is open Monday to Friday 8:30 a.m. to 6:00 p.m. EST, with 24/7/365 on-call service after hours.

Our telephone number is: +1-613-686-1557

Toll free within North America: +1 844-652-0645

EMEA

Our EMEA center is open Monday to Friday 8:30 a.m. to 5:00 p.m. GMT. After hours support is provided by our North America location.

Our telephone number is: +44 (0)1189502446

International toll free: +800 3540 3545

If the local support specialist is not available, your call will be transferred automatically to our North America center.

Australia

Our Sydney, Australia office is located in Alexandria, NSW.

Our local support telephone number is: 1300 007 677

If the local support specialist is not available, your call will be transferred automatically to our North America center.

Online

E-mail: techsupport@rossvideo.com

Website: open a support request using the link <http://www.rossvideo.com/support/tech-support.html> to open a support request.

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