

## Lawo Sapphire

Caprica can support up to 240 audio mixer faders. Source mapping is not available for audio mixers.

### Requirements

- Large Audio Mixer Interface Software Option
- Ethernet Cable

### Port Connections

Communications		
Audio Mixer Ethernet	>	Local Area Network Ethernet

### Remote Device Port Configuration Settings

Use the following procedure to configure a remote device for your Lawo Sapphire audio mixer on the Caprica Server:

1. Use the current version of **DashBoard** software to connect to your **Caprica Server**.
2. In the **DashBoard Tree View**, double-click the **Port Configuration** node of your Caprica Server.
3. In the **Port Configuration Summary** table, double-click a **REMOTE#** port in the **Port** column.
4. In the **Configure REMOTE#** panel, click **Audio Mixer**.
5. Click **Sapphire**.
6. Click **Network Settings**.
7. Use the following settings to configure the **Network Settings** for your Lawo Sapphire audio mixer:
  - **Ethernet Role** — Client
  - **Remote IP Address** — IP address of the Lawo Sapphire audio mixer
  - **Remote Port** — 18512
  - **Local IP Address** — 0.0.0.0
  - **Local Port** — 0
  - **Protocol** — TCP
8. Click **Apply Changes** to save the network settings.

### Device Settings

Use the following procedure to configure the device settings for your Lawo Sapphire audio mixer on the Caprica Server:

1. Click **Device Settings**.
2. In the **NumOfSources** box, enter or select the number of sources on the Lawo Sapphire audio mixer to control from OverDrive through Caprica.

3. In the **PollPeriod** box, enter or select the number of fields to wait between polling each fader. Contact Ross Video Technical Support before changing the value for this setting.
4. In the **NoEchoTime** box, enter or select the time in fields to ignore messages from the Lawo Sapphire audio mixer after Caprica has instructed it to move. This setting helps prevent move collisions and misinterpretations. Contact Ross Video Technical Support before changing the value for this setting.
5. In the **SelectSrcTime** box, enter or select the time in fields to wait between source selection attempts. Caprica must select each source before it can use the source. Contact Ross Video Technical Support before changing the value for this setting.
6. Click **Apply Changes** to save the device settings.
7. Click **Done** to close the Configure REMOTE# panel.

### For More Information on...

- configuring remote devices for OverDrive systems that contain a Caprica Server, refer to the *Caprica User Guide*.

### Compatibility

Audio Mixer	Version
Lawo Sapphire	1.0

Automation	Version
OverDrive	15.0 or higher
Caprica Server	4.3a or higher

### Contacting Technical Support

Technical Support is staffed by a team of experienced specialists ready to assist you with any question or technical issue.

Ross Video has technical support specialists strategically located around the globe to ensure a prompt response to technical inquiries. Our primary technical support center is located in Ottawa, Ontario, Canada. In addition, we have offices in The United Kingdom (London), Australia (Sydney), and Singapore with satellite locations in New York City, The Netherlands, and China. As we expand our presence globally, we are constantly evaluating other key locations to have a local technical support specialist in order to better service our customers.

## North America

Our North America center located in Ottawa, Ontario, Canada and is open Monday to Friday 8:30 a.m. to 6:00 p.m. EST, with 24/7/365 on-call service after hours.

Our telephone number is: +1-613-686-1557

Toll free within North America: +1 833-859-0499

## EMEA

Our EMEA center is open Monday to Friday 8:30 a.m. to 5:00 p.m. GMT. After hours support is provided by our North America location.

Our telephone number is: +44 (0)1189502446

International toll free: +800 3540 3545

If the local support specialist is not available, your call will be transferred automatically to our North America center.

## Australia

Our Sydney, Australia office is located in Alexandria, NSW.

Our local support telephone number is: 1300 007 677

If the local support specialist is not available, your call will be transferred automatically to our North America center.

## Online

E-mail: [techsupport@rossvideo.com](mailto:techsupport@rossvideo.com)

Website: open a support request using the link <https://support.rossvideo.com/> to open a support request.

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