

Windows 7 User Account Settings for OverDrive Clients

Before installing OverDrive Clients on a Windows 7 computer, the following settings must be configured for user accounts that run OverDrive clients:

Set User File Rights to Full Control

1. On the computer to install OverDrive Clients software, log in as an OverDrive user.
2. Use the Start menu to select Computer.
3. Right-click the C: drive and select Properties.
4. In the Properties dialog box, click the Security tab.
5. In the Security tab, click Edit.
6. In the Permissions for OS dialog box, select the Login Account in the Group or user names list.
7. In the Permission list, check that the Allow check box is selected for the Full control option.
8. Click OK.
9. Accept all Warning dialog boxes that open.
10. In the Properties dialog box, click OK.

Lower the Notification Level to Never

1. On the computer to install OverDrive Clients software, log in as an OverDrive user.
2. Use the Start menu to select Control Panel.
3. In the Control Panel window, use the View by menu to select Category.
4. Click System and Security.
5. In the System and Security window, click Action Center.
6. In the Action Center window, click Change User Account Control settings.
7. In the User Account Control Settings window, drag the slider to the Never notify level.
8. Click OK.
9. Accept any Warning dialog boxes that open.
10. Close the Action Center window.

Turn off the Firewall

1. On the computer to install OverDrive Clients software, log in as an OverDrive user.
2. Use the Start menu to select Control Panel.
3. In the Control Panel window, use the View by menu to select Category.
4. Click System and Security.
5. In the System and Security window, click Windows Firewall.
6. In the Windows Firewall window, click Turn Windows Firewall on or off.
7. For each network type in the Customize Settings window, select the Turn off Windows Firewall option.
8. Click OK.

Contacting Technical Support

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Website: open a support request using the link <http://www.rossvideo.com/support/tech-support.html> to open a support request.

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