

MySQL Automatic Backups

You can automatically backup the Inception MySQL database using a combination of a backup script and a scheduled task.

Backup Script

The MySQL backup script provided with Inception contains the commands to backup the Inception MySQL database. Before you can run the provided MySQL backup script, you need to configure the script for your Inception Server.

To configure the MySQL backup script for your Inception Server

1. Log in to the **Inception Server** computer as **Inception**.
2. Open the **C:\Program Files\Ross Video\Inception\utilities\database\MySQL\backup** folder.
3. Use a text editor to edit the `BackupMySQL.bat` file.

4. Locate the following text:

```
SET MYSQL_PASSWORD=password
```

5. Change `password` to the password set for you MySQL root user.

The Inception Server uses `password` as the password to connect to the MySQL database. Ross Video recommends using a strong password. If you set a new password for the MySQL root account, record the password in a safe location.

6. Locate the following text:

```
SET BACKUP_DIRECTORY=C:\Backups
```

7. Change `C:\Backups` to the location to save the MySQL backup file.

Ross Video recommends saving MySQL backup files to a location that is external to your Inception Server.

8. Save the `BackupMySQL.bat` file.

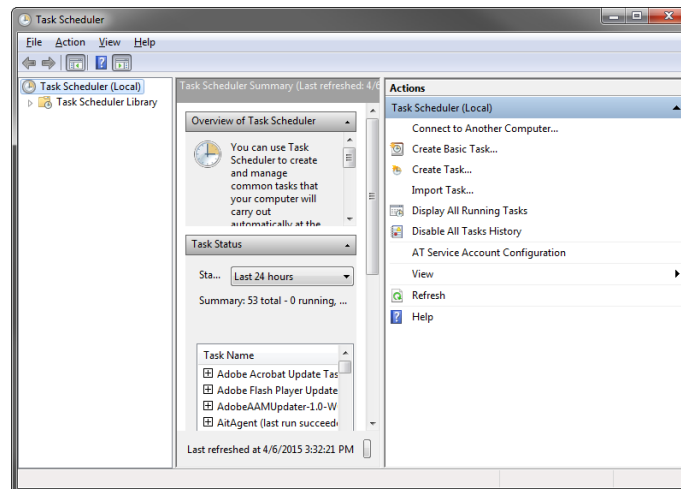
Scheduled Task

The scheduled task sets the time and frequency to run the MySQL database backup script on your Inception Server.

To create a scheduled task to run the MySQL database backup script

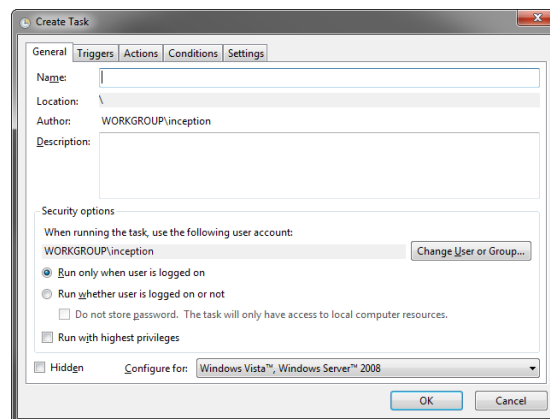
1. From the Windows Desktop, use the **Start** menu to select **All Programs > Accessories > System Tools > Task Scheduler**.

The **Task Scheduler** window opens.



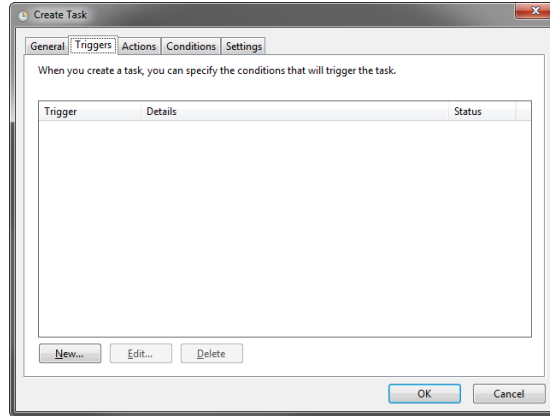
2. Use the **Action** menu to select **Create Task**.

The **Create Task** dialog box opens.

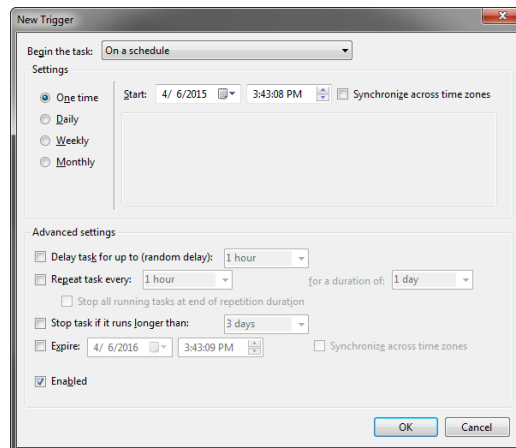


3. In the **Name** box, enter **Inception Backup**.
4. In the **Security options** section, select the **Run whether user is logged on or not** option.

- Click the **Triggers** tab.
The **Triggers** tab opens.



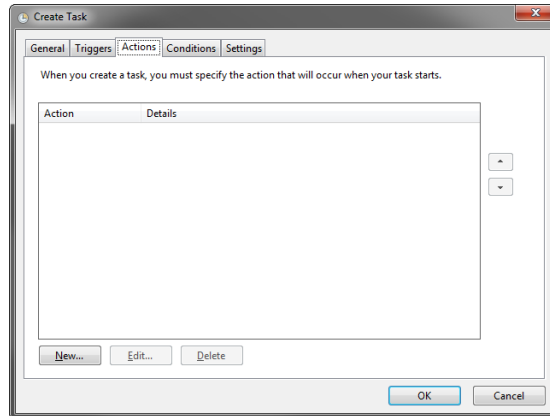
- Click **New**.
The **New Triggers** dialog box opens.



- In the **Settings** section, select the **Daily** option.
- Use the **Start** boxes to set the date and time for the first automatic backup of the Inception MySQL database.
- In the **Recur every** box, enter the number of days for the recurrence interval.
- Click **OK**.
The **New Trigger** dialog box closes.

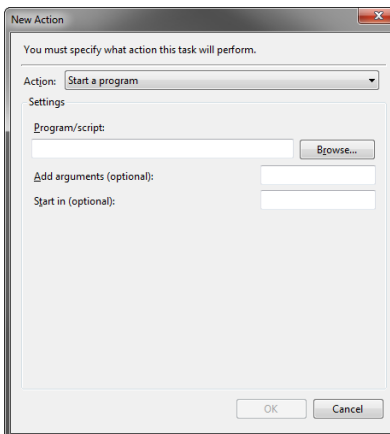
11. In the **Create Task** window, click the **Actions** tab.

The **Actions** tab opens.



12. Click **New**.

The **New Action** dialog box opens.



13. Use the **Action** list to select **Start a program**.

14. In the **Program/script** box, enter the following command:

```
C:\Windows\System32\cmd.exe
```

15. In the **Add arguments (optional)** box, enter the follow argument:

```
/c "C:\Program Files\Ross  
Video\Inception\utilities\database\MySQL\backup\BackupMySQL.bat "
```

16. Click **OK**.

The **New Action** dialog box closes.

17. In the **Create Task** window, click **OK** to create the Inception Backup task.

18. If you want to confirm that the Inception Backup task is running, do the following:
 - a. In the **Task Scheduler** tree view, select the **Task Scheduler Library** node.
 - b. In the table to the right, locate the **Inception Backup** task.
 - c. Right-click the **Inception Backup** task and select **Run** from the shortcut menu.
19. In the **Task Scheduler** window, use the **File** menu to select **Exit**.

The **Task Scheduler** window closes.

Contacting Technical Support

Technical Support is staffed by a team of experienced specialists ready to assist you with any question or technical issue.

Ross Video has technical support specialists strategically located around the globe to ensure a prompt response to technical inquiries. Our primary technical support center is located in Ottawa, Ontario, Canada. In addition, we have offices in The United Kingdom (London), Australia (Sydney), and Singapore with satellite locations in New York City, The Netherlands, and China. As we expand our presence globally, we are constantly evaluating other key locations to have a local technical support specialist in order to better service our customers.

North America

Our North America center located in Ottawa, Ontario, Canada and is open Monday to Friday 8:30 a.m. to 6:00 p.m. EST, with 24/7/365 on-call service after hours.

Our telephone number is: +1-613-686-1557

Toll free within North America: +1 833-859-0499

EMEA

Our EMEA center is located in Buckinghamshire, England, United Kingdom and is open Monday to Friday 8:30 a.m. to 5:00 p.m. GMT. After hours support is provided by our North America location.

International toll free: +800 3540 3545

Australia

Our Sydney, Australia office is located in Alexandria, NSW.

Our local support telephone number is: 1300 007 677

If the local support specialist is not available, your call will be transferred automatically to our North America center.

Online

E-mail: techsupport@rossvideo.com

Website: use the link <https://support.rossvideo.com/> to open a support request.

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