

## Metus INGEST Server

### Requirements

- Ethernet Cable

### Port Connections

Communications		
QuickTime Encoder Ethernet	>	Local Area Network Ethernet

### Remote Device Port Configuration Settings

Use the following procedure to configure a remote device for your Metus INGEST Server on the Caprica:

1. Use the current version of **DashBoard** software to connect to your **Caprica Server**.
2. In the **DashBoard Tree View**, double-click the **Port Configuration** node of your Caprica Server.
3. In the **Port Configuration Summary** table, double-click a **REMOTE#** port in the **Port** column.
4. In the **Configure REMOTE#** panel, click **QuickTurn**.
5. Click **Metus**.
6. Click **Network Settings**.
7. Use the following settings to configure the network settings for your Metus INGEST Server:
  - **Ethernet Role** — Client
  - **Remote IP Address** — IP address of your Metus INGEST Server as set in the Metus remote control settings.
  - **Remote Port** — Port number that your Metus INGEST Server uses to communicate with other devices as set in the Metus remote control settings.
  - **Local IP Address** — 0.0.0.0
  - **Local Port** — 0
  - **Protocol** — TCP
8. Click **Apply Changes** to save the network settings.

### Device Settings

Use the following procedure to configure the device settings for your Metus INGEST Server on the Caprica Server:

1. Click **Device Settings**.
2. Use the following settings to configure the device settings for your Metus INGEST Server:
  - **PreRoll Timer** — enter the number of frames before or after the transition begins to start recording, **0** to **100** frames.
  - **Roll Type** — click the option to set when to start recording. The available options are as follows:
    - › **PreRoll** — start record at the number of frames set in the **PreRoll Timer** box before the transition begins.
    - › **PostRoll** — start record at the number of frames set in the **PreRoll Timer** box after the transition begins.
3. Click **Apply Changes** to save the device settings.
4. Click **Done** to close the Configure REMOTE# Panel.

### For More Information on...

- configuring remote devices for OverDrive systems that contain a Caprica Server, refer to the *Caprica User Guide*.

### Channel Naming

The Metus INGEST Server has a number of Encoders (names) and Profiles (numbers). Caprica exposes Encoder and Profile pairs as channels named as follows:

- <Encoder Name> — general access, affects all profiles in the encoder. Status may not accurately indicate what is going on as individual profiles may have different information.
- <Encoder Name>.<Profile> — controls a specific Profile. Status is for the Profile.

### Naming Example

On my Metus INGEST Server I have an Encoder named **QuickTurn** with Profiles **1** and **2**, and a second Encoder named Animation with a Profile **1**. The resulting channels are as follows:

- QuickTurn
- QuickTurn.1
- QuickTurn.2
- Animation
- Animation.1

## Device Setup

- Use the Metus INGEST server configuration software **Settings Base** dialog box to set the following options in the **Remote Control** section:
  - › **Remote Control** — Enabled
  - › **Character Set** — UTF-8
- Maximum of 20 encoders.
- Maximum of 100 channels.
- Filename maximum is 96 characters including the following
- You can also include the following variables in QuickTurn data to define video file names:
  - › %YYYY% — full current year (2020)
  - › %YY% — short current year (20)
  - › %MM% — numeric current month (10)
  - › %Mon% — name of the current month (October)
  - › %DD% — numeric current day (30)
  - › %Day% — name of the current day (Friday)
  - › %hh% — current hour in 24 hours (17)
  - › %mm% — current minutes (30)
  - › %ss% — current minutes (30)
  - › %date% — current date (10-30-20)
  - › %time% — current time (17:30)

★ Variable names are case-sensitive.

## Compatibility

QuickTurn Server	Version
Metus INGEST Server	5.7 or higher

Automation	Version
OverDrive	20.0 or higher
Caprica Server	7.0a or higher

## Contacting Technical Support

Technical Support is staffed by a team of experienced specialists ready to assist you with any question or technical issue.

Ross Video has technical support specialists strategically located around the globe to ensure a prompt response to technical inquiries. Our primary technical support center is located in Ottawa, Ontario, Canada. In addition, we have offices in The United Kingdom (London), Australia (Sydney), and Singapore with satellite locations in New York City, The Netherlands, and China. As we expand our presence globally, we are constantly evaluating other key locations to have a local technical support specialist in order to better service our customers.

### North America

Our North America center located in Ottawa, Ontario, Canada and is open Monday to Friday 8:30 a.m. to 6:00 p.m. EST, with 24/7/365 on-call service after hours.

Our telephone number is: +1-613-686-1557

Toll free within North America: +1 833-859-0499

### EMEA

Our EMEA center is open Monday to Friday 8:30 a.m. to 5:00 p.m. GMT. After hours support is provided by our North America location.

Our telephone number is: +44 (0)1189502446

International toll free: +800 3540 3545

If the local support specialist is not available, your call will be transferred automatically to our North America center.

### Australia

Our Sydney, Australia office is located in Alexandria, NSW.

Our local support telephone number is: 1300 007 677

If the local support specialist is not available, your call will be transferred automatically to our North America center.

### Online

E-mail: [techsupport@rossvideo.com](mailto:techsupport@rossvideo.com)

Website: open a support request using the link <https://support.rossvideo.com/> to open a support request.

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