

Merging Ovation

Requirements

- Audio Server Interface Software Option
- Ethernet Cable

Port Connections

Communications		
Audio Server Ethernet	>	Local Area Network Ethernet

Remote Device Port Network Settings

Use the following procedure to configure the network settings for your Merging Ovation audio server on the Caprica Server:

1. Use the current version of **DashBoard** software to connect to your **Caprica Server**.
2. In the **DashBoard Tree View**, double-click the **Port Configuration** node of your Caprica Server.
3. In the **Port Configuration Summary** table, double-click a **REMOTE#** port in the **Port** column.
4. In the **Configure REMOTE#** panel, click **Audio Server**.
5. Click **Ovation**.
6. Click **Network Settings**.
7. Use the following settings to configure the **Network Settings** for your Merging Ovation:
 - **Alias** — custom name for the remote port.
 - **Use Alias** — select this check box to display the remote port custom name in the Alias column of the Port Configuration Summary table. Clear the check box to use the remote port default name.
 - **Ethernet Role** — Client
 - **Remote IP Address** — IP address of your Merging Ovation
 - **Remote Port** — 5555
 - **Local IP Address** — 0.0.0.0
 - **Local Port** — 0
 - **Protocol** — TCP
8. Click **Apply Changes** to save the network settings.

Device Settings

Use the following procedure to configure the device settings for your Merging Ovation audio server on the Caprica Server:

1. Click **Device Settings**.
2. Use the following setting to configure the **Device Settings** for your Merging Ovation:
 - **Cue Process** — this setting defines how to manage bad clips selected by a user in OverDrive. The available options are as follows:
 - › **Relaxed Cue** — click this option to guess which clip to play.
 - › **Strict Cue** — click this option to not play anything.
3. Click **Apply Changes** to save the device settings.
4. Click **Done** to close the Configure REMOTE# Panel.

For More Information on...

- configuring remote devices for OverDrive systems that contain a Caprica Server, refer to the *Caprica User Guide*.

Device Setup

You must configure your Merging Ovation audio server with the same Ethernet communicate settings you set for it on the Caprica Server.

- ★ An OASIS security USB key must be installed in a Merging Ovation audio server before using the server.

Configure your Merging Ovation audio server as follows:

1. In the Merging Ovation configuration software select **Settings > All Settings > ApplicationSettings > General > TCP/IP Connections**.
2. Configure one of the **IP ports** as follows:
 - **Type** — Server
 - **IP/Name** — 0.0.0.0
 - **Port** — 5555
 - **Transport** — TCP
3. Select **Settings > All Settings > ApplicationSettings > Controller Units > IP > <port in step 2>**.
4. Click **Enable**.
5. Use the **Protocol** list to select **Ovation Native**.
6. De-select **Send status feedback via Player selection** option.
7. Click **OK**.

This information in this procedure is provided as a guide and is based on the current version of hardware and software that was available at the time of testing. For the most accurate and up-to-date information, refer to the documentation that came with your Merging Ovation audio server.

Limitation

The following limitation applies to the Merging Ovation audio server:

- The audio server interface can only support up to 20 lists of 60 audio cuts each.

Compatibility

Audio Server	Version
Merging Ovation	-

Automation	Version
OverDrive	19.4 or higher
Caprica Server	6.4b or higher

Contacting Technical Support

Technical Support is staffed by a team of experienced specialists ready to assist you with any question or technical issue.

Ross Video has technical support specialists strategically located around the globe to ensure a prompt response to technical inquiries. Our primary technical support center is located in Ottawa, Ontario, Canada. In addition, we have offices in The United Kingdom (London), Australia (Sydney), and Singapore with satellite locations in New York City, The Netherlands, and China. As we expand our presence globally, we are constantly evaluating other key locations to have a local technical support specialist in order to better service our customers.

North America

Our North America center located in Ottawa, Ontario, Canada and is open Monday to Friday 8:30 a.m. to 6:00 p.m. EST, with 24/7/365 on-call service after hours.

Our telephone number is: +1-613-686-1557

Toll free within North America: +1 833-859-0499

EMEA

Our EMEA center is open Monday to Friday 8:30 a.m. to 5:00 p.m. GMT. After hours support is provided by our North America location.

Our telephone number is: +44 (0)1189502446

International toll free: +800 3540 3545

If the local support specialist is not available, your call will be transferred automatically to our North America center.

Australia

Our Sydney, Australia office is located in Alexandria, NSW.

Our local support telephone number is: 1300 007 677

If the local support specialist is not available, your call will be transferred automatically to our North America center.

Online

E-mail: techsupport@rossvideo.com

Website: open a support request using the link <https://support.rossvideo.com/> to open a support request.

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