

ENCO Digital Audio Delivery System - Ethernet

Requirements

- Audio Server Interface Software Option
- Universal TCP Translator supplied by ENCO
- Ethernet Cable

Port Connections

| Communications | | |
|--------------------------|---|--------------------------------|
| Audio Server Ethernet | > | Local Area Network Ethernet |

Remote Device Port Configuration Settings

Use the following procedure to configure a remote device for your ENCO Digital Audio Delivery System on the Caprica Server:

1. Use the current version of **DashBoard** software to connect to your **Caprica Server**.
2. In the **DashBoard Tree View**, double-click the **Port Configuration** node of your Caprica Server.
3. In the **Port Configuration Summary** table, double-click a **REMOTE#** port in the **Port** column.
4. In the **Configure REMOTE#** panel, click **Audio Server**.
5. Click **EncoDAD**.
6. Click **Network Settings**.
7. Use the following settings to configure the **Network Settings** for your ENCO Digital Audio Delivery System:
 - **Ethernet Role** — Client
 - **Remote IP Address** — IP address of your ENCO Digital Audio Delivery System
 - **Remote Port** — Port number that your ENCO Digital Audio Delivery System uses to communicate with other devices
 - **Local IP Address** — 0.0.0.0
 - **Local Port** — 4444
 - **Protocol** — TCP
8. Click **Apply Changes** to save the device settings.
9. Click **Done** to close the Configure REMOTE# panel.

For More Information on...

- configuring remote devices for OverDrive systems that contain a Caprica Server, refer to the *Caprica User Guide*.

Device Setup

- If the Universal TCP Translator is not installed on the ENCO, contact ENCO to download the installer.
- You must configure a remote port on the ENCO DAD for external automation using the DAD Command Language (DCL).
- You must create a blank playlist on the ENCO DAD, and name the playlist **SYNERGY**. This playlist enables the switcher to communicate with the ENCO DAD.
- On the **Audio Server** menu of the switcher, the **Cut ID Machine** must be set to **QUAD I**.

Compatibility

| Audio Server | Version |
|------------------------------------|---------|
| ENCO Digital Audio Delivery System | - |

| Automation | Version |
|----------------|----------------|
| OverDrive | 15.0 or higher |
| Caprica Server | 1.0a or higher |

Contacting Technical Support

Technical Support is staffed by a team of experienced specialists ready to assist you with any question or technical issue.

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North America

Our North America center located in Ottawa, Ontario, Canada and is open Monday to Friday 8:30 a.m. to 6:00 p.m. EST, with 24/7/365 on-call service after hours.

Our telephone number is: +1-613-686-1557

Toll free within North America: +1 833-859-0499

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Australia

Our Sydney, Australia office is located in Alexandria, NSW.

Our local support telephone number is: 1300 007 677

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Online

E-mail: techsupport@rossvideo.com

Website: open a support request using the link <https://support.rossvideo.com/> to open a support request.

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