spidercam

Suspended safety

One of spidercam's main goals has always been to **provide the best possible picture while maintaining the highest level of safety** for performers, players, and audiences beneath the flying camera.

ROSS

spidercam

Our maintenance and service program ensures **every system undergoes a detailed annual inspection by spidercam engineers**. Regular maintenance increases the systems reliability, maintains all safety elements, minimises the risk of failures or downtime and prolongs the system lifespan.

Maintenance Program

Two qualified spidercam system specialists will travel to the location and perform preventive maintenance on site, to identify and resolve issues and ensure the system can be operated safely, including:

- Full Mechanical review
- Complete safety checks
- Software and operational tests

For legal and safety requirements, it is important for Ross to maintain the equipment (min. once a year) and ensure no critical wear and tear – particularly on the cables. Therefore, software and hardware maintenance on all systems is highly recommended.

What's Included

Hardware:
Replacement parts for the system, consisting of:
- Catenary cables
- If necessary: 3D-Pulleys - roller units and bearings
- If necessary: Drum feeder – roller unit and bearings
- Various small parts: Screws, nuts, washers, fan filters etc.

Software:
A license key to operate the system with FlyIt Software for 12 months.

Optional Services
Further system training:*
- 3 days onsite training for up to 6 persons covering:
  - General system management
  - Operational training
  - Troubleshooting common issues

initial training is included in the system sale

- Operational Services for specific projects including:
  - Experienced Pilot and Camera operator from our rental pool
  - Onsite crew for rehearsals & productions

NB - In accordance with German and Austrian regulations, an annual inspection of any electrical equipment is required to validate safety and use.

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